



**ODISHA GRAMEEN BANK**  
Information Technology Department  
Head Office, Gandamunda, P.O.-Khandagiri, Bhubaneswar

**RFP Ref. No OGB/RFP/ITD/ATM/004/2025-26 dated 19<sup>th</sup> Jan 2026, Corrigendum\_1 Date: 31-01-2026**

**CORRIGENDUM \_1:** OGB/RFP/ITD/ATM/004/2025-26 : Rate Contract for Supply, Installation and Commissioning of ATM/CRM sites (excluding the ATM/CRM machines)

**All bidders are here by informed that based on the discussion in the Pre-bid meeting held at Head Office of Odisha Grameen Bank, on date 30<sup>th</sup> Jan 2026, the response to queries submitted by all bidders are in Table# 2 and necessary amendments to RFP are provided in Table#1. Updated Annexures – A, G, H, J, K, L, P and T has been attached as well.**

**Table#1: Corrigendum\_1**

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
1.	3) Purpose of RFP	6	3) Purpose of RFP	Upon the expiration of the warranty period, the Bank will enter into a mandatory two-year comprehensive Annual Maintenance Contract (AMC) for the AC units, CCTV systems, UPS,	Upon the expiration of the warranty period, the Bank will enter into a mandatory two-year comprehensive Annual Maintenance Contract (AMC) for the AC units, UPS, and Batteries. Bank will also procure E-Surveillance System in OPEX model chargeable on per ATM per month basis in OPEX Model. Bidders must provide competitive price discovery for this AMC period as per the format in Annexure J.

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
				and Batteries. Bidders must provide competitive price discovery for this AMC period as per the format in Annexure J.	
2.	7) Scope of Work	10	1) Broad Outlines of Scope of Work	Odisha Grameen Bank envisages installing ATM/CRM sites based on the actual requirements of the Bank. The bidder is required to supply, install, commission and provide onsite maintenance support over the tenure of the contract. Bidder is required to undertake Site Preparation work including civil, electrical and interiors for those sites. Furthermore, the bidder is required to supply,	Odisha Grameen Bank envisages installing ATM/CRM sites based on the actual requirements of the Bank. The bidder is required to supply, install, commission and provide onsite maintenance support over the tenure of the contract. Bidder is required to undertake Site Preparation work including civil, electrical and interiors for those sites. Furthermore, the bidder is required to supply, install and commission related equipment such as DB Board, AC Units, UPS, Batteries, Bulgar Alarm, Isolation Transformer, Servo Stabiliser and Fire Extinguisher at - those sites. Bidder is required to provide maintenance and support for all equipment and Hardware as per clause 7 of RFP. Bank will also procure E-Surveillance System in OPEX model chargeable on per ATM per month basis in OPEX Model.

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				install and commission related equipment such as DB Board, AC Units, CCTV, UPS, Batteries, Bulgar Alarm, Isolation Transformer, Servo Stabiliser and Fire Extinguisher at - those sites. Bidder is required to provide maintenance and support for all equipment and Hardware as per clause 7 of RFP	
3.	2) Delivery and Site Preparation	12	xi	The Bidder must make all allocated ATM sites operational within 4 weeks of the Purchase Order (PO) date for each phased list of sites provided by the Bank, failure to complete the sites within the specified timeline will result in a	The Bidder must make all allocated ATM sites operational within 4 weeks of the Purchase Order (PO) date for each phased list of sites provided by the Bank, failure to complete the sites within the specified timeline will result in a penalty of ₹500.00 per day per defaulted site (capped at 5% of the total implementation cost per site) deducted for non-compliance, unless delays are caused by the Bank or force majeure.

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				penalty of ₹1,000.00 per day per defaulted site (capped at 5% of the total implementation cost per site) deducted for non-compliance, unless delays are caused by the Bank or force majeure.	
4.	2) Delivery and Site Preparation	12	xiv	The Bidder shall ensure the timer mechanism for the external Glow Signboard is robust enough not to reset during minor power fluctuations. The Glow Sign Board must consistently illuminate daily from 5:00 PM (evening) to 6:00 AM (morning).	The Bidder shall ensure the timer mechanism for the external Glow Signboard is robust enough not to reset during minor power fluctuations. The Glow Sign Board must consistently illuminate daily from 6:00 PM (evening) to 5:00 AM (morning).
5.	2) Installation and maintenance	13	iv	Manufacturer's Authorization and	Channel Partners/ Manufacturer's Authorization and Warranty Obligation: If the Bidder is supplying goods that they did not manufacture or produce directly, they must provide ANNEXURE- K [CHANNEL PARTNERS/MANUFACTURERS' AUTHORISATION FORM] separately for E-

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				<p>Warranty Obligation:</p> <p>If the Bidder is supplying goods that they did not manufacture or produce directly, they must provide a formal "LETTER OF AUTHORISATION TO BID" (as per the format enclosed in the RFP). This certificate must confirm the manufacturer's authorization for the Bidder to supply the equipment and assure the transfer and fulfillment of all guarantee and warranty obligations. Proposals submitted without this requisite authorization letter will be summarily rejected.</p>	<p>Surveillance, UPS and Batteries. This certificate must confirm the channel partners/manufacturer's authorization for the Bidder to supply the equipment and assure the transfer and fulfillment of all guarantee and warranty obligations. Proposals needs to be submitted with requisite authorization letter mandatorily for UPS, BATTERIES and E-Surveillance System.</p> <p>Attached Modified ANNEXURE-K</p>

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6.	8)Comprehensive on-site Warranty and Maintenance Terms	15	a)	a) The Bank requires all equipment supplied under this RFP to be under a Capital Expenditure (CAPEX) model, with a comprehensive warranty of 3 years post-acceptance.	a) The Bank requires all equipment supplied under this RFP to be under a Capital Expenditure (CAPEX) model, with a comprehensive warranty of 3 years post-acceptance, except for E-Surveillance System which will be in OPEX Model and the bidder will be responsible for management and maintenance of the same.
7.	11) Earnest Money Deposit (EMD)	21	a) Earnest Money Deposit (EMD) and Exemptions	The Bidder is required to deposit ₹5,00,000/- (Rupees Five Lakh only) in the form of Bank Guarantee issued by a scheduled commercial bank valid for 6 months, with a claim period of 3 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format in Annexure B(ii).	<p>The Bidder is required to deposit ₹5,00,000/- (Rupees Five Lakh only) in the form of Bank Guarantee issued by a scheduled commercial bank valid for 6 months, with a claim period of 3 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format in Annexure B(ii).</p> <p>No interest will be paid on the EMD.</p> <p>The hard copy of the BG / DD must reach at "Information Technology Department, 2nd Floor, Odisha Grameen Bank, Head Office, Gandamunda, Khandagiri, Bhubaneswar – 751030" before last date of submission of bid along with other documents.</p> <p>Exemption for MSME provided valid MSME Registration certificate is submitted.</p>

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				<p>No interest will be paid on the EMD.</p> <p>The hard copy of the BG / DD must reach at "Information Technology Department, 2nd Floor, Odisha Grameen Bank, Head Office, Gandamunda, Khandagiri, Bhubaneswar – 751030" before last date of submission of bid along with other documents.</p>	
8.	12) Term of the Order	21	Term of the Order	<p>The term of the Notification of Award / Purchase Order / Contract Period shall be for a period of 5 years. Bank may extend the contract for 2 years subject to satisfactory performance of the service provider at the same price as of</p>	<p>The term of the Notification of Award / Purchase Order / Contract Period shall be for a period of 5 years. Bank may extend the contract for 2 years subject to satisfactory performance of the service provider at mutual agreed price.</p>

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
				the 5th year of contract.	
9.	16) Service Level Agreement:	22	16) Service Level Agreement:	<p>•The Successful Bidder shall perform comprehensive Preventive maintenance of all the Hardware including AC, CCTV, UPS, Batteries, Bulgar Alarm, DB board, fire extinguisher and earthing twice in a year, i.e half yearly (in coordination with MSP).</p>	<p>•The Successful Bidder shall perform comprehensive Preventive maintenance of all the Hardware including AC, UPS, Batteries, DB board, fire extinguisher and earthing twice in a year, i.e half yearly (in coordination with MSP). And for E-Surveillance System that will be procured in OPEX model, the Bidder will be responsible to maintain and manage it during the contract period without any additional cost to the bank other than the monthly charges per ATM per Site.</p>
10.	a) SLA for Project delivery	23	3. Timeline of Complaint Resolution during 3 years Comprehensive warranty for all and 2 years AMC for ACs, CCTV, UPS and Batteries after expiry of 3 years comprehensive warranty:	<p>3. Timeline of Complaint Resolution during 3 years Comprehensive warranty for all and 2 years AMC for ACs, CCTV, UPS and Batteries after expiry of 3 years comprehensive warranty:</p>	<p>3. Timeline of Complaint Resolution during 3 years Comprehensive warranty for all and 2 years AMC for ACs, UPS and Batteries after expiry of 3 years comprehensive warranty:</p> <p>The Bidder must ensure the resolution of all complaints within the following mandatory timelines, effective during both the 3-year Comprehensive Warranty period and the subsequent 2-year Annual Maintenance Contract (AMC) period for ACs, UPS, and Batteries:</p> <p>Critical Equipment (ATM/CRM Impact): For any issues involving UPS, ACs, E-Surveillance System, Batteries, or other components that directly result in ATM/CRM downtime, the resolution must be provided within two (2) calendar</p>

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				<p>The Bidder must ensure the resolution of all complaints within the following mandatory timelines, effective during both the 3-year Comprehensive Warranty period and the subsequent 2-year Annual Maintenance Contract (AMC) period for ACs, CCTV, UPS, and Batteries:</p> <p>Critical Equipment (ATM/CRM Impact): For any issues involving UPS, ACs, CCTV, Batteries, or other components that directly result in ATM/CRM downtime, the resolution must be provided within two (2) calendar days of complaint</p>	<p>days of complaint registration via email or telephone, irrespective of public holidays or weekends.</p> <p>Non-Critical (TIS Related): For all other Total Infrastructure Support (TIS) related issues, the resolution must be provided within seven (7) calendar days of complaint registration, irrespective of public holidays or weekends.</p> <p>Failure to adhere to the specified resolution timelines will attract a penalty of ₹100.00 per day, per defaulted site, calculated as follows:</p> <p>During Comprehensive Warranty (Years 1-3): Penalties will be capped at 10% of the half-yearly warranty payment due to the vendor for the specific site in default.</p> <p>During AMC Period (Years 4-5): Penalties will be capped at 10% of the quarterly AMC charges due to the vendor for the specific site in default.</p> <p>For E-Surveillance System during the contract period: Penalty towards noncompliance of uptime in a month shall be calculated based on following calculation.</p> <ul style="list-style-type: none"> <li>Uptime percentage - 100% less Downtime Percentage.</li> <li>Downtime percentage - Unavailable Time divided by Total Available Time, calculated on a monthly basis.</li> <li>Total Available Time – 24 hrs. Per day for seven days a week.</li> <li>Unavailable Time - Time involved while the solution/system is inoperative or operates inconsistently or erratically</li> </ul> <table border="1"> <thead> <tr> <th>Criteria</th> <th>Solution</th> <th>Uptime Percentage</th> <th>Penalty Details</th> </tr> </thead> <tbody> <tr> <td rowspan="2">1.</td> <td rowspan="2">E-Surveillance System as per Annexure-G</td> <td>A &gt;= 99.00%</td> <td>No Penalty</td> </tr> <tr> <td>99.0% =&lt; A &lt;= 95%</td> <td>5% of cost of monthly recurring charges of the Site</td> </tr> </tbody> </table>	Criteria	Solution	Uptime Percentage	Penalty Details	1.	E-Surveillance System as per Annexure-G	A >= 99.00%	No Penalty	99.0% =< A <= 95%	5% of cost of monthly recurring charges of the Site
Criteria	Solution	Uptime Percentage	Penalty Details												
1.	E-Surveillance System as per Annexure-G	A >= 99.00%	No Penalty												
		99.0% =< A <= 95%	5% of cost of monthly recurring charges of the Site												

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				<p>registration via email or telephone, irrespective of public holidays or weekends.</p> <p>Non-Critical (TIS Related): For all other Total Infrastructure Support (TIS) related issues, the resolution must be provided within seven (7) calendar days of complaint registration, irrespective of public holidays or weekends.</p> <p>Failure to adhere to the specified resolution timelines will attract a penalty of ₹100.00 per day, per defaulted site, calculated as follows:</p> <p>During Comprehensive Warranty (Years 1-</p>			95% =< A <= 90%	10% of cost of monthly recurring charges of the Site
						A < 90%	Payment will be withheld for that ATM Site during the month	
					2.	E-Surveillance System as per Annexure-G	In the event of a security incident or financial dispute where the E-Surveillance System fails to provide conclusive evidence due to system downtime or operational negligence, the Bidder shall be held strictly liable. Under this provision, the full value of the disputed amount or loss incurred shall be borne by the Bidder. The Bank reserves the right to recover such amounts by direct deduction from the consolidated billing of all contracted sites.	

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				<p>3); Penalties will be capped at 20% of the half-yearly warranty payment due to the vendor for the specific site in default.</p> <p>During AMC Period (Years 4-5): Penalties will be capped at 20% of the quarterly AMC charges due to the vendor for the specific site in default.</p>	
11.	16)Service Level Agreement	23	16) Service Level Agreement:	<p>Successful bidder to ensure supply, installation and replacements of original spare parts only (OEM) including all consumables due to any breakdowns, thefts, voltage fluctuation, earthing related, electrical fluctuations, short circuit, rodent</p>	<p>Successful bidder to ensure supply, installation and replacements of original spare parts only (OEM) including all consumables due to earthing related without any extra cost to Bank during the comprehensive onsite warranty. And for voltage fluctuation, electrical fluctuations, short circuit, rodent attacks, etc Bank will bear the cost as per the rate pre-determined for the spares during the contract period.</p>

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				attacks, etc or natural wear & tear or due to aging of hard wares, without any extra cost to Bank during the comprehensive onsite warranty	
12.	17) Penalty Clauses	24	a) Penalty for delayed delivery:	The Bidder must make all allocated ATM sites operational within four weeks of the Purchase Order (PO) date for each phased list of sites provided by the Bank, failure to complete the sites within the specified timeline will result in a penalty of ₹1,000.00 per day per defaulted site (capped at 5% of the total implementation cost per site) deducted for non-compliance, unless delays are caused	The Bidder must make all allocated ATM sites operational within four weeks of the Purchase Order (PO) date for each phased list of sites provided by the Bank, failure to complete the sites within the specified timeline will result in a penalty of ₹500.00 per day per defaulted site (capped at 5% of the total implementation cost per site) deducted for non-compliance, unless delays are caused by the Bank or force majeure.

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				by the Bank or force majeure.	
13.	17)Penalty Clauses:	25	b) Penalty for non-compliance of complaint resolution timeline during 3 years Comprehensive warranty for all and 2 years AMC for ACs, CCTV, UPS and Batteries after expiry of 3 years comprehensive warranty	<p>b) Penalty for non-compliance of complaint resolution timeline during 3 years Comprehensive warranty for all and 2 years AMC for ACs, CCTV, UPS and Batteries after expiry of 3 years comprehensive warranty:</p> <p>The Bidder must ensure the resolution of all complaints within the following mandatory timelines, effective during both the 3-year Comprehensive Warranty period and the subsequent 2-year Annual Maintenance Contract (AMC) period for ACs,</p>	<p>b) Penalty for non-compliance of complaint resolution timeline during 3 years Comprehensive warranty for all and 2 years AMC for ACs, UPS and Batteries after expiry of 3 years comprehensive warranty:</p> <p>The Bidder must ensure the resolution of all complaints within the following mandatory timelines, effective during both the 3-year Comprehensive Warranty period and the subsequent 2-year Annual Maintenance Contract (AMC) period for ACs, UPS, and Batteries:</p> <p>Critical Equipment (ATM/CRM Impact): For any issues involving UPS, ACs, CCTV, Batteries, or other components that directly result in ATM/CRM downtime, the resolution must be provided within two (2) calendar days of complaint registration via email or telephone, irrespective of public holidays or weekends.</p> <p>Non-Critical (TIS Related): For all other Total Infrastructure Support (TIS) related issues, the resolution must be provided within seven (7) calendar days of complaint registration, irrespective of public holidays or weekends.</p> <p>Failure to adhere to the specified resolution timelines for complaint/s will attract a penalty of ₹100.00 per day, per defaulted site, calculated as follows:</p> <p>During Comprehensive Warranty (Years 1-3): Penalties will be capped at 10% of the half-yearly warranty payment due to the vendor for the specific site in default.</p> <p>During AMC Period (Years 4-5): Penalties will be capped at 10% of the quarterly AMC charges due to the vendor for the specific site in default.</p>

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				<p>CCTV, UPS, and Batteries:</p> <p>Critical Equipment (ATM/CRM Impact): For any issues involving UPS, ACs, CCTV, Batteries, or other components that directly result in ATM/CRM downtime, the resolution must be provided within two (2) calendar days of complaint registration via email or telephone, irrespective of public holidays or weekends.</p> <p>Non-Critical (TIS Related): For all other Total Infrastructure Support (TIS) related issues, the resolution must be provided within seven (7) calendar</p>	<p>For E-Surveillance System during the contract period: Penalty towards noncompliance of uptime in a month shall be calculated based on following calculation.</p> <ul style="list-style-type: none"> <li>Uptime percentage - 100% less Downtime Percentage.</li> <li>Downtime percentage - Unavailable Time divided by Total Available Time, calculated on a monthly basis.</li> <li>Total Available Time – 24 hrs. Per day for seven days a week.</li> <li>Unavailable Time - Time involved while the solution/system is inoperative or operates inconsistently or erratically</li> </ul> <table border="1"> <thead> <tr> <th>Criteria</th> <th>Solution</th> <th>Uptime Percentage</th> <th>Penalty Details</th> </tr> </thead> <tbody> <tr> <td rowspan="4">1.</td> <td rowspan="4">E-Surveillance System as per Annexure-G</td> <td>A &gt;= 99.00%</td> <td>No Penalty</td> </tr> <tr> <td>99.0% =&lt; A &lt;= 95%</td> <td>5% of cost of monthly recurring charges of the Site</td> </tr> <tr> <td>95% =&lt; A &lt;= 90%</td> <td>10% of cost of monthly recurring charges of the Site</td> </tr> <tr> <td>A &lt; 90%</td> <td>Payment will be withheld for that ATM Site during the month</td> </tr> <tr> <td>2.</td> <td>E-Surveillance System as per Annexure-G</td> <td></td> <td>In the event of a security incident or financial dispute where the E-Surveillance System fails to provide conclusive evidence due to system downtime or operational negligence, the Bidder shall be held strictly liable. Under this provision, the full value of the disputed amount or loss incurred shall be borne by the</td> </tr> </tbody> </table>	Criteria	Solution	Uptime Percentage	Penalty Details	1.	E-Surveillance System as per Annexure-G	A >= 99.00%	No Penalty	99.0% =< A <= 95%	5% of cost of monthly recurring charges of the Site	95% =< A <= 90%	10% of cost of monthly recurring charges of the Site	A < 90%	Payment will be withheld for that ATM Site during the month	2.	E-Surveillance System as per Annexure-G		In the event of a security incident or financial dispute where the E-Surveillance System fails to provide conclusive evidence due to system downtime or operational negligence, the Bidder shall be held strictly liable. Under this provision, the full value of the disputed amount or loss incurred shall be borne by the
Criteria	Solution	Uptime Percentage	Penalty Details																				
1.	E-Surveillance System as per Annexure-G	A >= 99.00%	No Penalty																				
		99.0% =< A <= 95%	5% of cost of monthly recurring charges of the Site																				
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		A < 90%	Payment will be withheld for that ATM Site during the month																				
2.	E-Surveillance System as per Annexure-G		In the event of a security incident or financial dispute where the E-Surveillance System fails to provide conclusive evidence due to system downtime or operational negligence, the Bidder shall be held strictly liable. Under this provision, the full value of the disputed amount or loss incurred shall be borne by the																				

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				<p>days of complaint registration, irrespective of public holidays or weekends.</p> <p>Failure to adhere to the specified resolution timelines for complaint/s will attract a penalty of ₹100.00 per day, per defaulted site, calculated as follows:</p> <p>During Comprehensive Warranty (Years 1-3): Penalties will be capped at 20% of the half-yearly warranty payment due to the vendor for the specific site in default.</p> <p>During AMC Period (Years 4-5): Penalties will be capped at 20% of</p>				Bidder. The Bank reserves the right to recover such amounts by direct deduction from the consolidated billing of all contracted sites.

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				the quarterly AMC charges due to the vendor for the specific site in default.	
14.	ANNEXURE- A [ELIGIBILITY CRITERIA-DECLARATION]	38	2	The Bidder has registered a turnover of at least Rs.3 Crores (Rupees Three Crores) in last 3 financial years, (not inclusive of the turnover of associate companies) as per the audited accounts. Annual reports of 2022-23, 2023-24 and 2024-25 should be attached.	The Bidder has registered a turnover of at least Rs.2 Crores (Rupees Two Crores) in any last 3 financial years, (not inclusive of the turnover of associate companies) as per the audited accounts. Annual reports of 2022-23, 2023-24 and 2024-25 should be attached. Turnover Certificate duly certified by CA having valid Registration number is also acceptable provided that the same CA has audited the firm.
15.	ANNEXURE- A [ELIGIBILITY CRITERIA-DECLARATION]	38	4	The bidder and the OEM should be an ISO 9001 / 14001 certified company. Latest Valid ISO Certificate of the Manufacturing / Assembly / integration facilities should be	Valid ISO Certificate of the Bidder or OEM should be submitted. (Documentary proof should be attached).

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				submitted. (Documentary proof should be attached).	
16.	ANNEXURE- A [ELIGIBILITY CRITERIA- DECLARATION]	38	5	The Bidder should be premium partner / authorized reseller of the AC and all the Hardware required for the ATM/CRM site (except ATM/CRM) in India. The Bidder must be in position to provide support / maintenance / up gradation during the period of contract with the Bank. Bidder, be it OEM or premium partner / authorized reseller, to submit a letter of authorization / Manufacturer Authorization Form (MAF) as per format provided in Annexure K of this RFP. Either OEM of	The Bidder should be premium partner / authorized reseller of the UPS, Batteries, E-Surveillance and all the Hardware required for the ATM/CRM site (except ATM/CRM) in India. The Bidder must be in position to provide support / maintenance / up gradation during the period of contract with the Bank. Bidder, be it OEM or premium partner / authorized reseller, to submit a letter of authorization / Manufacturer Authorization Form (MAF)/ channel partner Authorization Form as per format provided in Annexure K of this RFP. Either OEM of ATM/CRM site or only one of its premium partners / authorized resellers/ channel partners in India shall participate in this RFP.

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
				ATM/CRM site or only one of its premium partners / authorized resellers in India shall participate in this RFP.	
17.	ANNEXURE- A [ELIGIBILITY CRITERIA- DECLARATION]	38	6	The bidder should have implemented and maintained at least 50 Nos. of ATM/CRM sites each in at least one Public/Private sector Banks/regional rural bank in India, in the last 3 financial years other than Odisha Grameen Bank. Satisfactory Certificate from the client from each bank as per format provided in Annexure L along with documentary proof should be submitted along with the technical bid. Bidder should	The bidder should have implemented and maintained at least 50 Nos. of ATM/CRM sites each in at least one Public/Private sector Banks/regional rural bank in India, in the last 3 financial years including Odisha Grameen Bank. Satisfactory Certificate from the client from each bank as per format provided in Annexure L along with documentary proof should be submitted along with the technical bid. Bidder should be in the same business aera for at least 03 years. Each Purchase Order/Work orders should be produced as evidence.

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				be in the same business aera for at least 03 years. Each Purchase Order/Work orders should be produced as evidence.	
18.	ANNEXURE-G [Compliance to Technical Specifications]	53	E-SURVEILLANCE SYSTEM	(NEW CLAUSE) Addition of a new clause for E-Surveillance System (DELETED CLAUSE) CCTV and Burglar Alarm	Bank to procure E-Surveillanace system in OPEX model instead of CCTV and Burglar Alarm. (DELETED CLAUSE) CCTV and Burglar Alarm clauses (NEW CLAUSE) E-SURVEILLANCE SYSTEM Bank to procure E-Surveillanace system in OPEX having below specification: Attached Latest: ANNEXURE-G [Compliance to Technical Specifications]
19.	ANNEXURE-G [Compliance to Technical Specifications]	51	C)(1) STABILSER (Bidder to factor the cost)	5KVA Servo stabiliser with input Voltage of 100 Volt and Output voltage of 230 V(compulsory)	5KVA Servo stabiliser with input Voltage of 100-270 Volt and Output voltage of 230 V AC +-2%(compulsory)  Attached Latest: ANNEXURE-G [Compliance to Technical Specifications]
20.	ANNEXURE-G [Compliance to Technical Specifications]	51	C)(2) STABILSER (Bidder to factor the cost)	5KVA Servo stabiliser with input Voltage of 140 Volt and Output voltage of 230 V(optional according to sites)	5KVA Servo stabiliser with input Voltage of 140-270 Volt and Output voltage of 230 V AC +-2% (optional according to sites)  Attached Latest: ANNEXURE-G [Compliance to Technical Specifications]
21.	ANNEXURE-G [Compliance to Technical Specifications]	53	E)(15)Approved Makes for UPS	Microtek, Numeric, Switching AVO, RS Power	Microtek, Numeric, Switching AVO, RS Power, Hitachi Hirel  Attached Latest: ANNEXURE-G [Compliance to Technical Specifications]

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22.	ANNEXURE-G [Compliance to Technical Specifications]	52	E)(6) Backup Time	Minimum 4 hours with full load	Minimum 4 hours back up Attached Latest: ANNEXURE-G [Compliance to Technical Specifications]
23.	ANNEXURE-G [Compliance to Technical Specifications]	52	E)(11) Battery Backup	Minimum 4 hours with full load	Minimum 4 hours back up Attached Latest: ANNEXURE-G [Compliance to Technical Specifications]
24.	ANNEXURE- H [Price Schedule of Hardware, equipment and TIS]	50	Price Schedule Annexure-H [Part-1]- Table-B	(NEW CLAUSE) Addition of a new clause for E-Surveillance System  (DELETED CLAUSE) CCTV and Burglar Alarm	Bank to procure E-Surveillance system in OPEX model instead of CCTV and Burglar Alarm.  (DELETED CLAUSE) CCTV and Burglar Alarm clauses.  (NEW CLAUSE) E-SURVEILLANCE SYSTEM Bank to procure E-Surveillance system in OPEX having below specification: Attached latest: ANNEXURE- H [Price Schedule of Hardware, equipment and TIS]
25.	ANNEXURE- H [Price Schedule of Hardware, equipment and TIS]	57	C)1) STABILSER (Bidder to factor the cost)	5KVA Servo stabiliser with input Voltage of 100 Volt and Output voltage of 230 V(compulsory)	5KVA Servo stabiliser with input Voltage of 100-270 Volt and Output voltage of 230 V AC +-2%(compulsory)  Attached Latest: ANNEXURE- H [Price Schedule of Hardware, equipment and TIS]
26.	ANNEXURE- H [Price Schedule of Hardware, equipment and TIS]	57	C)2) STABILSER (Bidder to factor the cost)	5KVA Servo stabiliser with input Voltage of 140 Volt and Output voltage of 230 V(optional, according to the sites)	5KVA Servo stabiliser with input Voltage of 140-270 Volt and Output voltage of 230 V AC +-2% (optional according to sites)  Attached Latest: ANNEXURE- H [Price Schedule of Hardware, equipment and TIS]

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
27.	ANNEXURE – J [FORMAT FOR COMMERCIAL BID]	78	TABLE II - COST OF Electrical equipment, Air conditioner, CCTV, UPS, Batteries and Bulgar Alarm:	(NEW CLAUSE) Addition of a new clause for E-Surveillance System  (DELETED CLAUSE) CCTV and Burglar Alarm	Bank to procure E-Surveillance system in OPEX model instead of CCTV and Burglar Alarm.  (DELETED CLAUSE) CCTV and Burglar Alarm clauses.  (NEW CLAUSE) E-SURVEILLANCE SYSTEM Bank to procure E-Surveillance system in OPEX model.  Attached latest: ANNEXURE – J [FORMAT FOR COMMERCIAL BID]
28.	ANNEXURE –L [CERTIFICATE FROM CLIENT]	81	-	Year in which The ATM/CRMs /CDs supplied in capex model.	Year in which The ATM/CRMs/CDs Site and equipments/ accessories supplied in capex/opex model.  Attached Latest: ANNEXURE –L [CERTIFICATE FROM CLIENT]
29.	Annexure – P [LETTER OF UNDERTAKING]	86	3	I declare that all the provisions of this RFP / Tender Document are acceptable to my company. I declare that my company will be doing back-to-back agreement with all the sub-contractors or sub vendors for the support and services for the contract period. My company will	I declare that all the provisions of this RFP / Tender Document are acceptable to my company. I declare that my company will be doing back-to-back agreement with all the sub-contractors or sub vendors for the support and services for the contract period. My company will be producing attested copy of the agreement with all the suppliers for the service and support in AMC and warranty period within 15 days of acceptance of Purchase Order.  Attached Latest: Annexure – P [LETTER OF UNDERTAKING]

Sr. No.	Document Reference	Page No	Clause No	Description in RFP	Amendment
				be producing attested copy of the agreement with all the suppliers for the service and support in AMC and warranty period within 15 days of acceptance of Purchase Order. In case of noncompliance Bank may hold payment against my invoices.	
30.	Annexure T - Format Power of Attorney	97	Photo of Attorney	Requirement of Photo of Attorney	(Deleted Clause) Requirement of Photo of Attorney (New Clause) Attachment required Valid Company ID Self Attested Photocopy  Attached Latest: Annexure T - Format Power of Attorney
31.	ANNEXURE- K [MANUFACTURERS' AUTHORISATION FORM]	80	MANUFACTURERS' AUTHORISATION FORM	Bidders are requested to submit this form separately for Air conditioner, CCTV, UPS, Batteries, Bulgar Alarm, Timer, Stabiliser and Fire Extinguisher	Bidders are requested to submit this form separately for E-Surveillance, UPS and Batteries  Attached Latest: ANNEXURE- K [CHANNEL PARTNERS / MANUFACTURERS' AUTHORISATION FORM]

**Table#2: Clarification on queries of bidders**

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
1.	CMS	5	5	Bid Submission Mode - Through manual bid submission	We request bank to allow Bid submission through On-line mode.	<b>No change</b>
2.	CMS	23	16)	<ul style="list-style-type: none"> <li>In case the product/configuration offered is discontinued, then successful bidder to provide hardware or equipment of the new model (better configuration) at the pre-determined price. If the Bidder is unable to services the already installed hardware or equipment due to non said product/model is discontinued by the OEM, then the bidder should replace the old hardware or equipment with latest version of product for which spares and support services are available <b>at no additional cost to the Bank.</b></li> <li>Successful bidder to ensure supply, installation and replacements of original spare parts only (OEM) including all consumables due to any breakdowns, thefts, voltage fluctuation, earthing related, electrical fluctuations, short circuit, rodent attacks, etc or natural wear &amp; tear or due to aging of hard wares, <b>without any extra cost to Bank</b> during the comprehensive onsite warranty.</li> </ul>	We request bank to consider replacement cost of any spare, consumable which beyond control of bidder like Theft, Physical Damage, Short-circuit, Rodent attacks etc. by bank.	<b>Amended: Please refer to Table# 1, Point# 11</b>
3.	CMS	12	xi	XI. The Bidder must make all allocated ATM sites operational within 4 weeks of the Purchase Order (PO) date for each phased list of sites provided by the Bank, failure to complete the sites within the specified timeline will result in a penalty of ₹1,000.00 per day per defaulted site (capped at 5% of the total implementation cost per site) deducted for non-compliance, unless delays are caused by the Bank or force majeure.	We request bank to allow 8 weeks of time. As arranging mentioned equipment in RFP will take lead time from OEMs. Requesting to cap penalty of 500/- per site.	<b>Amended: Please refer to Table# 1, Point# 3</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
4.	CMS	12	xiv	XIV. The Bidder shall ensure the timer mechanism for the external Glow Signboard is robust enough not to reset during minor power fluctuations. The Glow Sign Board must consistently illuminate daily from 5:00 PM (evening) to 6:00 AM (morning).	We request bank to consider daily timing from 7:00pm to 5:00am	<b>Amended:</b> <b>Please refer to Table# 1, Point# 4</b>
5.	CMS	13	ii	II. Site Shifting and Relocation Services: The Bidder shall undertake the physical shifting and relocation of existing or older ATM/CRM sites as required by the Bank. All associated costs for these services will be billed according to the agreed-upon price structure stipulated in the RFP.	We request bank to consider separate rate for shifting	<b>Clarification: The bank will engage the vendor for shifting with rate that will be given as per Annexure Q</b>
6.	CMS	13	iv	IV. Manufacturer's Authorization and Warranty Obligation: If the Bidder is supplying goods that they did not manufacture or produce directly, they must provide a formal "LETTER OF AUTHORISATION TO BID" (as per the format enclosed in the RFP). This certificate must confirm the manufacturer's authorization for the Bidder to supply the equipment and assure the transfer and fulfillment of all guarantee and warranty obligations. Proposals submitted without this requisite authorization letter will be summarily rejected.	We request bank to clarify - Bidder need to submit OEM Authorization letter from (AC, UPS and Battery.	<b>Amended:</b> <b>Please refer to Table# 1, Point# 5</b>
7.	CMS	16	9	Stage 2 – Commercial bids will be opened for technically qualified bidders for selection of L1 bidder.	We request bank to consider Reverse Auction. This will help bank to get more competitive Rate.	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
8.	CMS	19	viii	viii. All pages within the entire bid document submission should be serially numbered (e.g., 1/xxx, 2/xxx, where 'xxx' is the total page count of the bid document PDF). Every single page must bear the company's seal and the digital/physical signature(s) of the authorized signatory(ies). Documentary proof, wherever required in terms of the RFP, must be securely enclosed as part of the submission.	We request bank to consider only page no. e.g. 1, 2, 3 so on	<b>No change</b>
9.	CMS	20	Allocation	On Finalization of this RFP, for the implementation and maintenance of ATM/CRM site the below mentioned ratio will be followed:	We request bank to consider 100% allocation to L1 bidder. This RFP is for 150 sites only and most of the items will be procure from same OEM so there will be no delay in project delivery. However considering 100% allocation to L1, bank will get best price considering competition among bidder.	<b>No change</b>
10.	CMS	24	17	a) Penalty for delayed delivery: The Bidder must make all allocated ATM sites operational within four weeks of the Purchase Order (PO) date for each phased list of sites provided by the Bank, failure to complete the sites within the specified timeline will result in a penalty of ₹1,000.00 per day per defaulted site (capped at 5% of the total implementation cost per site) deducted for non-compliance, unless delays are caused by the Bank or force majeure.	We request bank to consider cap penalty of 500/- per site.	<b>Amended: Please refer to Table# 1, Point# 12</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
11.	CMS	25	B	During Comprehensive Warranty (Years 1-3): Penalties will be capped at 20% of the half-yearly warranty payment due to the vendor for the specific site in default.	We request bank to cap max 2% of of the half-yearly warranty payment	<b>Amended: Please refer to Table# 1, Point# 13</b>
12.	CMS	25	B	During AMC Period (Years 4-5): Penalties will be capped at 20% of the quarterly AMC charges due to the vendor for the specific site in default.	We request bank to cap max 2% of of the quarterly AMC payment	<b>Amended: Please refer to Table# 1, Point# 13</b>
13.	CMS	38	4	The bidder and the OEM should be an ISO 9001 / 14001 certified company. Latest Valid ISO Certificate of the Manufacturing / Assembly / integration facilities should be submitted. (Documentary proof should be attached).	We request bank to consider only Bidder or OEM Iso certificate.	<b>Amended: Please refer to Table# 1, Point# 15  Attached Latest Annexure- A</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
14.	CMS	51	Annexure G	CCTV & Bulgar Alarm	<p>We request bank to consider E-Survellaince system instead of CCTV &amp; Bulgar Alarm. The CCTV &amp; Bulgar Alarm is not upto the mark for real time monitoring of the sites. This is stand alon device.</p> <p>The ESS is full prove tech which is being used by all PSU, Private and Samll Financial institution. This provide real time monitoring. The RBI also advising banking sector for implementing ESS.</p> <p>The bank can opt this service as montly rental per site with comprehensive maintanation. They can add the BOQ of ESS.</p>	<p><b>Amended: Bank to procure E-Surveillance System in OPEX Model instead of CCTV and Burglar alarm. Please refer to Table# 1, Point# 1, Point# 2, Point# 4, Point# 5, Point# 6, Point# 9, Point# 10, Point# 11, Point# 12, Point# 13, Point# 18 Attached Latest Annexure- G</b></p>
15.	CMS	81	Annexure L	Year in which The ATM/CRMs /CDs supplied in capex model.	<p>We request bank to modify the term as this certificate will be for Site TIS, AC, UPS &amp; Battery</p>	<p><b>Amended: Please refer to Table# 1, Point# 28 Attached Latest Annexure- L</b></p>
16.	CMS	97	Annexure T	Photo of Attorney	<p>We request bank bank to remove Photo requirement from Annexure T</p>	<p><b>Amended: Please refer to Table# 1, Point# 30 Attached Latest Annexure- T</b></p>
17.	CMS	General	General	Difference between Annexure H & Annexure J	<p>We request for clarification</p>	<p><b>Clarification: Annexure H is for Taking the price schedule Item wise for Hardware, Equipments, TIS works where as</b></p>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
						Annexure J is the Commercial Bid format having three parts for cost of TIS, Cost of electrical Equipments and cost of AMC (After expiry of 3 Years Comprehensive warranty). Bidders must submit all pricing details strictly in accordance with the format specified in the Price Schedule (Annexure-H) within the Commercial Bid. L1 will be determined based on the total price quoted by any of the technically short-listed bidder, whose commercial bid is opened, under Table IV Serial No.4 (Grand Total)
18.	CMS	53	ANNEXURE-G(E-17)	burglar alarm system comprising essential components such as a control panel, magnetic door/window sensors, a basic motion detector, a high-decibel siren, a power supply with a battery backup, and a simple communication module (like a GSM dialer) to alert authorities upon a security breach.	Kindly confirm the approximate number of sensor zones required in the control panel, whether the controller needs to operate online or offline, and whether an auto-dialer (such as a GSM dialer) is required. If applicable, please briefly specify the required features.	<b>Amended: Bank to procure E-Surveillance System in OPEX Model instead of CCTV and Burglar alarm. Please refer to Table# 1, Point# 1, Point# 2, Point# 4, Point# 5, Point# 6, Point# 9, Point# 10, Point# 11, Point# 12, Point# 13, Point# 18 Attached Latest Annexure- G</b>
19.	CMS	51	C Stabiliser 1.	5KVA Servo stabiliser with input Voltage of 100 Volt and Output voltage of 230 V(compulsory)	Please clarify Input range of SCVS and Output voltage limit ( For Example 140- 270 V AC Inout voltage range and Output 230 V AC +-2%)	<b>Amended: Please refer to Table# 1, Point# 19 Attached Latest Annexure- G</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
20.	CMS	51	2. Stabiliser	5KVA Servo stabiliser with input Voltage of 140 Volt and Output voltage of 230 V(optional according to sites)	Please clarify Input range of SCVS and Output voltage limit ( For Example 140- 270 V AC Inout voltage range and Output 230 V AC +-2%)	<b>Amended:</b> <b>Please refer to Table# 1, Point# 20</b>  <b>Attached Latest Annexure- G</b>
21.	CMS	53	15 Approved Makes for UPS	Microtek, Numeric, Switching AVO, RS Power	We request bank to Please incorporate Hitachi Hired in approved make or equvalent	<b>Amended:</b> <b>Please refer to Table# 1, Point# 21</b>  <b>Attached Latest Annexure- G</b>
22.	CMS	53	17 Bulgar Alarm	A burglar alarm system comprising essential components such as a control panel, magnetic door/window sensors, a basic motion detector, a high-decibel siren, a power supply with a battery backup, and a simple communication module (like a GSM dialer) to alert authorities upon a security breach.	This is not related to UPS. Please remove this specs from UPS specification.	<b>Amended: Bank to procure E-Surveillance System in OPEX Model instead of CCTV and Burglar alarm.</b> <b>Please refer to Table# 1, Point# 1, Point# 2, Point# 4, Point# 5, Point# 6, Point# 9, Point# 10, Point# 11, Point# 12, Point# 13, Point# 18</b> <b>Attached Latest Annexure- G</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
23.	CMS	52	E 10,11	Minimum 4 hours at full load	With 3 nos of 100AH SMF battery, we can achieve the backup at 500 watts ATM load, not yet full load. To get the 4 hours at full load. Required 3 no's of 177AH SMD batteries	<b>Amended:</b> <b>Please refer to Table# 1, Point# 22 and Point# 23</b> <b>Attached Latest Annexure- G</b>
24.	CMS	21	12)	The term of the Notification of Award / Purchase Order / Contract Period shall be for a period of 5 years. <b>Bank may extend the contract for 2 years subject to satisfactory performance of the service provider at the same price as of the 5th year of contract.</b>	We suggest that the extension term, as set out in the red highlighted portion, shall be made mutual. Further, the price shall be agreed upon mutually at the time of extension.	<b>Amended:</b> <b>Please refer to Table# 1, Point# 8</b>
25.	CMS	24	16) a) 3.	Failure to adhere to the specified resolution timelines will attract a penalty of ₹100.00 per day, per defaulted site, calculated as follows: During Comprehensive Warranty (Years 1-3): Penalties will be capped at 20% of the half-yearly warranty payment due to the vendor for the specific site in default. During AMC Period (Years 4-5): Penalties will be capped at 20% of the quarterly AMC charges due to the vendor for the specific site in default.	We suggest to reduce the penalty to Rs. 500/- per day and cap the maximym penalty at 1%.	<b>Amended:</b> <b>Please refer to Table# 1, Point# 12 and Point# 13</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
26.	CMS	24	17) a)	<p>Penalty</p> <p>a) Penalty for delayed delivery: The Bidder must make all allocated ATM sites operational within four weeks of the Purchase Order (PO) date for each phased list of sites provided by the Bank, failure to complete the sites within the specified timeline will result in a penalty of ₹1,000.00 per day per defaulted site (capped at 5% of the total implementation cost per site) deducted for non-compliance, unless delays are caused by the Bank or force majeure. ...</p> <p>c) Penalty on breach of SLA for other service levels Any incident involving fraudulent activities attributed to the Bidder's equipment or personnel will result in a stringent penalty of INR 5 Lakhs. This penalty is applicable per incident and is excluded from the overall monthly Service Level Agreement (SLA) penalties cap.</p>	<p>We suggest to reduce the penalt to Rs. 500/- per day and cap maximum penatly at 1%.</p> <p>In sub-clause (c), we suggest to make the following changes in green font and delete the portion in red font: "Any incident involving fraudulent activities attributed to the Bidder's equipment or personnel will result in a stringent penalty of <b>maximum INR 5 2 Lakhs.</b> <del>This penalty is applicable per incident and is excluded from the overall monthly Service Level Agreement (SLA) penalties cap"</del></p> <p>We further suggest to add the following in the penalty clause appropriately: The Bank before imposing any penalty shall provide details of the claim along with a detailed notice of such claim together with relevant supporting documents. Further, Bidder should be entitled for a cure period before such penalties are levied. Further, before imposing any penalty the Bank shall provide an advance notice of 15 days to rectify the defect / default, and the penalty shall be imposed only on failure to rectify the default.</p>	<p><b>Amended:</b> <b>Please refer to Table# 1, Point# 12 and Point# 13</b></p>
27.	CMS	26	18) j)	<p>j) Notwithstanding these clauses, the Bank reserves its right to issue POs for ATM/CRM site work from any other vendor or may initiate a new RFP process during the said two-year period.</p>	<p>We suggest this clause should be deleted as it may cause loss to the bidder.</p>	<p><b>No change</b></p>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
28.	CMS	26	19)	Payment Terms	<p>We propose that the Bank should not be allowed to withhold any payment against the any invoices of the bidder.</p> <p>We suggest to add the below in this clause appropriately:  The Bank shall return any incorrect invoice to the Bidder within (three)3 working days of receipt of invoice, After such three (3) working days of receipt of the invoice, the invoice shall be considered correct/proper and Bank shall be obliged to make payments accordingly. Should Bank dispute in good faith all or any portion of the amount due or require any adjustment to the fees, Bank may withhold payment of the disputed amount but shall notify the Bidder in writing of the nature and basis of the dispute and/or adjustment within (three) 3 working days from the date of receipt of the invoice and the accepted amount shall be settled through debit note/credit note. Each party shall use its commercially reasonable and good faith efforts to resolve the dispute prior to the payment due date.</p> <p>In case of any delay for payment of the billed amount more than stipulated period, the interest @ 18% per annum will be levied on the outstanding amount from the date of default until actual realization and if the payments are still not processed for further period in 2 months, the Bidder shall also be entitled to suspend Services and such suspension shall not be termed as breach of the Agreement by the Bidder and could not be held responsible or penalized for Service lapses.</p>	No change

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
29.	CMS	27	20)	The Bank shall have the right to withhold any payment due, to the SB (Selected Bidder), in case of delays or defaults on the part of the SB. Such withholding of payment shall not amount to a default on the part of the Bank	We suggest to delete this paragraph entirely.	No change
30.	CMS	28	20)	<p>SB shall hold the Bank, its successors, Assignees and administrators fully indemnified and harmless against loss or liability, claims actions or proceedings, if any, that may arise from whatsoever nature caused to the Bank through the action of its technical resources, employees, agents, contractors, subcontractors etc. However, the SB would be given an opportunity to be heard by the Bank prior to making of a decision in respect of such loss or damage. SB shall be responsible for managing the activities of its personnel and will be accountable for both. SB shall be vicariously liable for any acts, deeds or things done by their technical resources, employees, agents, contractors, subcontractors etc. that is outside the scope of power vested or instructions issued by the Bank.</p> <p>SB shall be the principal employer of the technical resources, employees, agents, contractors, subcontractors etc. engaged by SB and shall be vicariously liable for all the acts, deeds or things, whether the same is within the scope of power or outside the scope of power, vested under the contract to be issued for this</p>	<p>We suggest deletion of the highlighted portion.</p> <p>We suggest that the bidder shall only indemnify for proven/actual direct damages, costs etc. Additionally the bidder shall not indemnify the Bank for any indirect or consequential losses. In any event, the maximum aggregate liability of the bidder in this clause, shall not exceed 12 months invoicing amount.</p> <p>We suggest to add below in the annexure suitably: The indemnity Provisions shall be subject to adherence of reconciliation process and limit on liability. Further, the Bank shall, while making any indemnity claim, shall provide a detailed notice of such claim together with relevant supporting documents. The Bidder shall not be responsible under indemnity provisions in this Agreement to the extent that loss is attributable to the negligence and/or breach of this Agreement or breach of applicable Laws by the Bank or its employees or for any services that is availed by Bank outside the scope of this Agreement.</p> <p>Indemnification Procedure to be followed by the Parties:</p>	No change

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
				<p>tender.</p> <p>The indemnification is only a remedy for the Bank. The successful bidder is not absolved from its responsibility of complying with the statutory obligations as specified above. Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages. However, indemnity would cover damages, loss or liabilities suffered by the Bank arising out of claims made by its customers and/or regulatory authorities.</p> <p>SB shall hold the Bank, its successors, Assignees and administrators fully indemnified and harmless against loss or liability, claims actions or proceedings, if any, that may arise from whatsoever nature caused to the Bank through the action of its technical resources, employees, agents, contractors, subcontractors etc.</p> <p>However, the SB would be given an opportunity to be heard by the Bank prior to making of a decision in respect of such loss or damage.</p> <p>SB shall be responsible for managing the activities of its personnel and will be accountable for both. SB shall be vicariously liable for any acts, deeds or things done by their technical resources, employees, agents, contractors, subcontractors etc. that is outside the scope of power vested or instructions issued by the Bank.</p> <p>SB shall be the principal employer of the technical resources, employees, agents, contractors, subcontractors etc. engaged by SB and shall be vicariously liable for all the acts, deeds or things, whether the same is within the</p>	<p>The indemnification obligations of Bidder for Third Party Claim against the Bank shall be subject to:</p> <p>a) Bank giving prompt notice of the third party claim received, reasonable co-operation and assistance as may be required by the bidder for defending the third party claim;</p> <p>b) allow the bidder to control the defence or settlement of the third party claim by appointing legal counsel of its choice;</p> <p>c) provide required information about the third party claim which is not available with the bidder and required to defend the third party claim and take necessary steps to mitigate or salvage the losses, if possible; and</p> <p>d) comply with the court's order.</p>	

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
				<p>scope of power or outside the scope of power, vested under the contract to be issued for this tender.</p> <p>The indemnification is only a remedy for the Bank. The successful bidder is not absolved from its responsibility of complying with the statutory obligations as specified above. Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages. However, indemnity would cover damages, loss or liabilities suffered by the Bank arising out of claims made by its customers and/or regulatory authorities.</p> <p>SB shall hold the Bank, its successors, Assignees and administrators fully indemnified and harmless against loss or liability, claims actions or proceedings, if any, that may arise from whatsoever nature caused to the Bank through the action of its technical resources, employees, agents, contractors, subcontractors etc.</p> <p>However, the SB would be given an opportunity to be heard by the Bank prior to making of a decision in respect of such loss or damage.</p> <p>SB shall be responsible for managing the activities of its personnel and will be accountable for both. SB shall be vicariously liable for any acts, deeds or things done by their technical resources, employees, agents, contractors, subcontractors etc. that is outside the scope of power vested or instructions issued by the Bank.</p> <p>SB shall be the principal employer of the technical resources, employees, agents, contractors, subcontractors etc. engaged by SB</p>		

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
				<p>and shall be vicariously liable for all the acts, deeds or things, <b>whether the same is within the scope of power or outside the scope of power</b>, vested under the contract to be issued for this tender.</p> <p>The indemnification is only a remedy for the Bank. The successful bidder is not absolved from its responsibility of complying with the statutory obligations as specified above. Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages. However, indemnity would cover damages, loss or liabilities suffered by the Bank arising out of claims made by its customers and/or regulatory authorities.</p>		
31.	CMS	28	20)	It is well defined and understood that the labour or any employee or technical resources of the SB will have no right for claim of employment on the Bank.	We suggest that this shall be made mutual.	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
32.	CMS	28	20)	SB shall indemnify the Bank from all the acts & deeds on account of negligence by his employees, agencies, representatives or any person acting on his behalf.	<p>We suggest that the bidder shall only indemnify for proven/actual direct damages, costs etc. Additionally the bidder shall not indemnify the Bank for any indirect or consequential losses. In any event, the maximum aggregate liability of the bidder in this clause, shall not exceed 12 months invoicing amount.</p> <p>We suggest to add below in the annexure suitably: The indemnity provisions shall be subject to adherence of reconciliation process and limit on liability. Further, the Bank shall, while making any indemnity claim, shall provide a detailed notice of such claim together with relevant supporting documents. The Bidder shall not be responsible under indemnity provisions in this Agreement to the extent that loss is attributable to the negligence and/or breach of this Agreement or breach of applicable Laws by the Bank or its employees or for any services that is availed by Bank outside the scope of this Agreement.</p> <p>Indemnification Procedure to be followed by the Parties: The indemnification obligations of Bidder for Third Party Claim against the Bank shall be subject to:</p> <ul style="list-style-type: none"> <li>a) Bank giving prompt notice of the third party claim received, reasonable co-operation and assistance as may be required by the bidder for defending the third party claim;</li> <li>b) allow the bidder to control the defence or settlement of the third party claim by appointing legal counsel of its choice;</li> <li>c) provide required information about the third party claim which is not available with the bidder and required to defend the third party claim and</li> </ul>	No change

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
					take necessary steps to mitigate or salvage the losses, if possible; and d) comply with the court's order.	
33.	CMS	29	20)	SB should indemnify the Bank for Intellectual Property Rights (IPR) / copy right violation, confidentiality breach, etc, if any.	The bidder shall be liable for any third-party IPR infringement claim if such infringement is solely attributable to the bidder's acts or omission under the agreement.	<b>No change</b>
34.	CMS	29	21)	The Vendor shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that it's delay in performance or other failure to perform its obligations under the contract is the result of an event of Force Majeure. For purposes of this Clause, "Force Majeure" means an event beyond the control of the vendor and not involving the vendor's fault or negligence and not foreseeable. Such events may include, but are not limited to, Acts of God or of public enemy, acts of Government of India in their sovereign capacity, acts of war. If a Force Majeure situation arises, the vendor shall promptly notify Odisha Grameen Bank in	The definition of Force Majeure should also be include Strikes and Bandhs. And should also include, notifications issued by governmental or semi-governmental bodies from time to time or any other acts of Government. Further, wer request that Bank shall also not withhold any dues payable to Bidder against the services provided due to such cases.	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
				writing of such conditions and the cause thereof within twenty calendar days. Unless otherwise directed by Odisha Grameen Bank in writing, the vendor shall continue to perform its obligations under the Contract as far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event		
35.	CMS	29	22)	<p>Confidentiality The Bidder shall treat the details of the documents as secret and confidential. The Successful Bidder shall execute separate NDA on the lines of the draft provided in the Annexure D hereof.</p> <p>In the event of disclosure of Confidential Information to a third party in violation of the provisions of this Clause, the defaulting party shall use all reasonable endeavors to assist the supplying party in recovering and preventing such third party from using, selling or otherwise disseminating of such information.</p> <p>The Parties obligations under this Section shall extend to the non-publicizing of any dispute arising out of this Agreement.</p> <p>No media release/public announcement or any other reference to the tender or any program there under shall be made without the written consent of the Bank, by photographic, electronic or other means is strictly prohibited.</p> <p><b>The terms of this clause shall continue in full force and effect as perpetual from the date of disclosure of such Confidential Information.</b></p> <p>In the event of termination of this Agreement, upon written request of the disclosing Party, the</p>	<p>We suggest to delete the portion highlighted in red as it is in direct contradiction with the terms of Annexure D of RFP.</p> <p>We further, suggest to add the following: Notwithstanding the terms of this Clause, the Recipient shall not be required to return or destroy any disclosed information that the Recipient is required to maintain as a matter of law or regulation, or for audit and archival purpose or cannot be returned or destroyed because it is held in electronic back-up/storage files and such destruction is not practicable</p>	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
				receiving Party shall immediately return the disclosing Party's Confidential Information, or at the disclosing Party's option destroy any remaining Confidential Information and certify that such destruction has taken place.		
36.	CMS	29	23)	Once contract agreement is executed with the vendor, no amendments or modifications of Agreement and no waiver of any of the terms or conditions hereof shall be valid or binding unless made in writing.	We suggest to add that the following portion highlighted in green: "Once contract agreement is executed with the vendor, no amendments or modifications of Agreement and no waiver of any of the terms or conditions hereof shall be valid or binding unless made in writing <b>and signed by both the Parties.</b> "	<b>No change</b>
37.	CMS	30	26)	Inspection of Records	We suggest to add the following appropriately: The Inspection and Audit can be done only after prior intimation of 15 days to the Bidder. The bidder should be responsible only to show the relevant data pertaining to the contract and not otherwise. Further, in case Bank retain any information / data of the Bidder, the Bank/ third party engaged by Bank shall be obliged and shall adhere confidentiality obligations and protect the information / data in the same manner as if Bidder protects Bank's information. Further, there should not be any conflict of interest with the Auditors. The Bank shall ensure such audit personnel shall maintain confidentiality and follow the code of	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
					conduct impelmented by the bidder if at the premises of the bidder.	
38.	CMS	30	27)	<p>a) OGB reserves its right to cancel the order in the event of happening of one or more of the situations as mentioned in the "Order Cancellation" clause.</p> <p>b) OGB reserves its right to cancel the contract in the event of Amalgamation / Merger of Bank with other entity of bank leading to change of service integrator or service provider as per requirement of new entity post amalgamation / Merger. In such case Bank is not liable for any payment for undelivered portion of services due to termination of contract.</p> <p>c) Notwithstanding the existence of a dispute, and/or the commencement of arbitration proceedings, the Bidder should continue to provide the facilities to OGB at the site.</p>	We suggest that the Bank shall not cancel the Order any time as Bidder may suffer huge loss and damage due to such cancellation. We therefore suggest deletion of this clause.	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
39.	CMS	31	28)	OGB at its sole discretion may extend the contract for subsequent 2 years from the date of completion of initial contract period with same agreed terms between the service provider(s) and bank.	We suggest that this shall be made mutual and the terms shall be mutually agreed upon between the parties.	<b>No change</b>
40.	CMS	32	30)	<p>Termination of Contract  For Amalgamation / Merger of bank: On amalgamation or merger of Bank, if the vendor is not feasible or continue the services under scope with the new entity formed due to amalgamation or merger of Bank, then with written notice of 3 months to Vendor, Bank may terminate the contract in whole or in part.</p> <p>The notice of termination may specify that the termination is for convenience the extent to which Vendor's performance under the contract is terminated and the date upon which such termination become effective. OGB will release any payment applicable till date of termination for services taken, but will not release any payment request raised by vendor for termination for amalgamation or merger of bank as per instruction of GOI.</p>	We suggest that this clause should be made mutual and bidder shall also be entitled to terminated. Further, we suggest to delete the portion highlighted in red.	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
41.	CMS	32	31) f)	Upon cancellation of contract/completion of period of service, the Vendor should peacefully handover the legal possession of all the assets provided and obtain discharge from OGB. OGB also reserves the right to assign or allot or award the contract to any third party upon cancellation of the availed services	We suggest to add the following: Notwithstanding the terms of this Clause, the vendor shall not be required to return the assets that the vendor is required to maintain as a matter of law or regulation, or for audit and archival purpose.	No change
42.	CMS	34	35)	The Bidder / Vendor confirms to OGB that it complies with all Central , State, Municipal laws and local laws and rules and regulations and shall undertake to observe, adhere to, abide by, comply with and notify OGB about compliance with all laws in force including Information Technology Act 2000, or as are or as made applicable in future, pertaining to or applicable to them, their business, their employees or their obligations towards them and for all purposes of this RFP/Contract, and shall indemnify, keep indemnified, hold harmless, defend and protect OGB and its officers/staff/personnel/representatives/agents from any failure or omission on its part to do so and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from. The Bidder / Vendor shall promptly and timely obtain all such consents, permissions, approvals, licenses, etc., as may be necessary or required for any of the purposes of this RFP or for the conduct of their own business under any applicable Law, Government	We suggest that the seat and venue of arbitration proceedings shall be Mumbai	No change

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
				Regulation/Guidelines and shall keep the same valid and in force during the term of this RFP, and in the event of any failure or omission to do so, shall indemnify, keep indemnified, hold harmless, defend, protect and fully compensate OGB and its employees/officers/staff/personnel/representatives/agents from and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from and OGB will give notice of any such claim or demand of liability within reasonable time to the Bidder / Vendor.		
43.	CMS	34	36)	<p>The Bidder / Vendor confirms to OGB that its personnel/ employees/staff are covered under the provision of various Acts enacted for the protection and benefits of workmen /employees /staff or otherwise such as Employees State Insurance Act and Employees Provident Fund Miscellaneous Provision Act etc. and such other Acts like Profession Tax Act etc. as applicable and that Bidder / Vendor is duly registered under the provisions of the said Acts and is complying with the provisions of the Acts.</p> <p>The Bidder / Vendor shall allow OGB as well as regulatory authorities such as Reserve Bank of India and National Bank for Agriculture and Rural Development to verify books in so far as they relate to compliance with the provisions of these Acts and shall provide on demand by OGB &amp; regulatory authorities such documentary proof as may be necessary to confirm compliance in this regard. OGB shall not be</p>	We suggest that this clause should be made mutual.	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
				<p>responsible in any event to the employees of Bidder / Vendor for any of their outstanding claims or liability in that regard. OGB shall not be responsible for any claim or demand made by such personnel for their dues outstanding against Bidder / Vendor.</p> <p>Both Bidder and OEM must comply to the Office Memorandum issued by Department of Expenditure under Ministry of Finance with F.No. 6/18/2019-PPD dated 23rd July 2020. Bidder and OEM(s) registered under Rule 144(xi) of the General Financial Rules (GFRs) should share the registration document upon demand by Technical Committee of Bank.</p>		
44.	CMS	35	38)	<p>The Agreement shall be governed by and interpreted in accordance with the Indian Law. The jurisdiction and venue of any action with respect to the subject-matter of this Agreement shall be the Courts of Bhubaneswar in India and each of the parties hereto submits itself to the exclusive jurisdiction and venue of such courts for the purpose of any such action</p>	<p>We suggest that the jurisdiction shall vest with the courts at Mumbai.</p>	<b>No change</b>
45.	CMS	35	39)	<p>Bidder / Vendor shall ensure that there is no loss or damage to the property of OGB while executing the RFP/Contract. In case, it is found that there is any such loss/damage due to direct negligence/non- performance of duty by any personnel, the amount of loss/damage so fixed by OGB shall be recovered from Bidder / Vendor.</p>	<p>We suggest that the bidder shall be made liable for proven/actual loss or damage only to the extent that such loss/ dmaage is attributable to its or its personnel's actions.</p> <p>Bidder shall not be made liable for any loss (either direct or indirect) that may be caused due to factors that are beyond bidder's reasonable control. In any event, the maximum aggregate liability of the bidder, in respect of any losses or damages shall not exceed 12 months invoicing amount.</p>	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
46.	CMS	37	44)	<p>44) Solicitation of Employees Both the parties agree not to hire, solicit, or accept solicitation (either directly, indirectly, or through a third party) for their employees directly involved in this Contract during the period of the Contract and one year thereafter, except as the parties may agree on a case-by-case basis. The above restriction would not apply to either party for hiring such key personnel who</p> <p>(i) initiate discussions regarding such employment without any direct or indirect solicitation by the other party</p> <p>(ii) respond to any public advertisement placed by either party or its affiliates in a publication of general circulation or</p> <p>(iii) has been terminated by a party prior to the commencement of employment discussions with the other party.</p>	We suggest deletion of this clause.	<b>No change</b>
47.	CMS	46	Article 9	<p>If any dispute arises between the parties hereto during the subsistence or thereafter, in connection with or arising out of this Agreement, the dispute shall be referred to arbitration under the Indian Arbitration and Conciliation Act, 1996 by a sole arbitrator mutually agreed upon. In the absence of consensus about the single arbitrator, the dispute may be referred to joint arbitrators, one to be nominated by each party and the said arbitrators shall nominate a presiding arbitrator, before commencing the arbitration proceedings. Arbitration shall be held in Bhubaneswar, India. The proceedings of arbitration shall be in the English language. The arbitrator's award shall be final and binding on the parties.</p>	We suggest the the seat and venue for arbitration proceedings shall be Mumbai.	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
48.	CMS	46	Article 10	This Agreement shall be governed exclusively by the laws of India and jurisdiction shall be vested exclusively in the courts at Bhubaneswar in India	We suggest the the jurisdiction shall be vested in the courts at Mumbai.	<b>No change</b>
49.	CMS	46	Article 12	This Agreement shall remain valid from the effective date until the termination of this Agreement. The obligations of each Party hereunder will continue and be binding irrespective of whether the termination of this Agreement for a period of five (5) years after the termination of this Agreement	We suggest that the surviving period shall be 2 (two) years.	<b>No change</b>
50.	CMS	85	Annexure O	We also indemnify the Bank against any action / losses / damages that arise due to action initiated by Commissioner of Labour for non-compliance to the above criteria	We suggest to restrict the liability and hence, add the following: In any event, the maximum aggregate liability of the bidder in this clause, shall not exceed 12 months invoicing amount.	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
51.	CMS	86	Annexure P 3.	I declare that all the provisions of this RFP / Tender Document are acceptable to my company. I declare that my company will be doing back-to-back agreement with all the sub-contractors or sub vendors for the support and services for the contract period. My company will be producing attested copy of the agreement with all the suppliers for the service and support in AMC and warranty period within 15 days of acceptance of Purchase Order. <b>In case of noncompliance Bank may hold payment against my invoices.</b>	We suggest deletion of the portion highlighted in red.	<b>Amended: Please refer to Table# 1, Point# 29  Attached Latest Annexure- P</b>
52.	CMS	65	Price Schedule Annexure-H	2. Plain Cement Concrete (PCC) of 4" thickness (1 cement: 3 sand: 6 graded stone aggregate 40mm) is to be provided and laid, including the necessary curing process.	We request bank to consider these scope under Bank scope	<b>No change</b>
53.	CMS	67	Shutter and Shutter Boxing	F.MS rolling shutter (without box) Providing & fixing MS rolling grills with box or enclosures, with necessary locking arrangement both when closed or opened, including painting with 2 coats of synthetic enamel paint over a coat of primer etc complete all as per drawings & instructions of the Architect /Bank (	We request bank to consider these scope under Bank scope	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
54.	CMS	68	OPTIONAL ITEMS	Demolition of existing half-brick walls is required, including the disposal of all rubbish; the rate quoted for this work includes the demolition of any associated RCC items.	We request bank to consider these scope under Bank scope	<b>No change</b>
55.	CMS	68	OPTIONAL ITEMS	Demolition of existing half-brick walls is required, including the disposal of all rubbish; the rate quoted for this work includes the demolition of any associated RCC items.	We request bank to consider these scope under Bank scope	<b>No change</b>
56.	CMS	68	OPTIONAL ITEMS	Elevation of the internal floor level to match the exterior floor level, wherever required, is to be achieved using sand, brick, stone, and stone blast materials (priced per cubic foot).	We request bank to consider these scope under Bank scope	<b>No change</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
57.	CMS	68	OPTIONAL ITEMS	Construction of an approximately 9" thick brick wall (non-load bearing, for partition purposes only) is required, built plumb and inline using 1:4 cement mortar, including racking and subsequent application of 12 mm thick rough-finished cement plaster (1:4 ratio) on both sides, complete with necessary curing.	We request bank to consider these scope under Bank scope	No change
58.	CMS	68	OPTIONAL ITEMS	A 12 mm thick cement plaster in 1:4 cement mortar is to be applied and cured in line and level, assuming only one wall construction and subject to specific site requirements.	We request bank to consider these scope under Bank scope	No change
59.	CMS	69	OPTIONAL ITEMS - 13	13. Installation and fixing of a rolling shutter made of 20 gauge MS sheet is required, including floor locks, guide rails, and a complete finish with at least two coats of first-quality enamel paint.	We request bank to consider these scope under Bank scope	No change

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
60.	Biswajit Mohanty	38	2	The Bidder has registered a turnover of at least Rs.3 Crores (Rupees Three Crores) in last 3 financial years, (not inclusive of the turnover of associate companies) as per the audited accounts. Annual reports of 2022-23, 2023-24 and 2024-25 should be attached.	Turnover during the 23-24 financial year was 2,07,00,000. Kindly consider the same.	<b>Amended:</b> <b>Please refer to Table# 1, Point# 14</b>  <b>Attached Latest Annexure- A</b>
61.	Biswajit Mohanty	38	6	The bidder should have implemented and maintained at least 50 Nos. of ATM/CRM sites each in at least one Public/Private sector Banks/regional rural bank in India, in the last 3 financial years other than Odisha Grameen Bank. Satisfactory Certificate from the client from each bank as per format provided in Annexure L along with documentary proof should be submitted along with the technical bid. Bidder should be in the same business area for at least 03 years. Each Purchase Order/Work orders should be produced as evidence.	Working experience of making ATM other than OGB within 3 years is not there. Yes experience of making more than 100 ATMs are there. Kindly consider.	<b>Amended:</b> <b>Please refer to Table# 1, Point# 17</b>  <b>Attached Latest Annexure- A</b>
62.	Biswajit Mohanty	38	5	The Bidder should be premium partner / authorized reseller of the AC and all the Hardware required for the ATM/CRM site (except ATM/CRM) in India. The Bidder must be in position to provide support / maintenance / up gradation during the period of contract with the Bank. Bidder, be it OEM or premium partner / authorized reseller, to submit a letter of authorization / Manufacturer Authorization Form (MAF) as per format provided in Annexure K of this RFP. Either OEM of ATM/CRM site or only one of its premium partners / authorized resellers in India shall participate in this RFP.	If possible for AC,ups and cameras, kindly consider channel partners/Manufacturers declaration.	<b>Amended:</b> <b>Please refer to Table# 1, Point# 16</b>  <b>Attached Latest Annexure- A</b>

Sr. No.	Bidder	Page No	Clause No	Description in RFP	Clarification Sought	Bank's Remark
63.	Biswajit Mohanty	21	a	The Bidder is required to deposit ₹5,00,000/- (Rupees Five Lakh only) in the form of Bank Guarantee issued by a scheduled commercial bank valid for 6 months, with a claim period of 3 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format in Annexure B(ii).	If possible kindly allow 5% of total amount as BG or deduct 5% as retention from the Invoice.	<b>Amended: Please refer to Table# 1, Point# 7</b>
64.	Global Force	21	a	The Bidder is required to deposit ₹5,00,000/- (Rupees Five Lakh only) in the form of Bank Guarantee issued by a scheduled commercial bank valid for 6 months, with a claim period of 3 months after the expiry of validity of the Bank Guarantee as per the statutory provisions in this regard, as per format in Annexure B(ii).	the Earnest Money Deposit (EMD): Rs. 5,00,000/- (Rupees Five Lakh only) to be submitted in the form of a Bank Guarantee, as mentioned in Annexure B(ii) – EMD, Page No. 41 of the tender document. We would like to know whether it is mandatory for the Bank Guarantee to be issued only by Odisha Grameen Bank, or whether the same can be issued by other bank located in Kolkata, West Bengal.	<b>Clarification: Yes, the EMD can be issued by any Schedule Commercial Bank as mentioned in Page 21 of the RFP.</b>

# Odisha Grameen Bank

## Head Office: Bhubaneswar

### (Scheduled Bank Owned by Government)

#### ANNEXURE- A [ELIGIBILITY CRITERIA-DECLARATION]

We have carefully gone through the contents of the above referred RFP and furnish the following information relating to Eligibility Criteria as stipulated in the RFP.

SI No:	ELIGIBILITY CRITERIA as per Clause No.8.a of the RFP	Documentary proof Submitted (YES /NO)
1	The bidder must be a legal entity registered in India and in operation for at least three (3) years as of the RFP date, functioning as either a company incorporated under the Companies Act, 1956 or 2013, a partnership firm (including LLPs) registered under the Indian Partnership Act, 1932 or the LLP Act, 2008, or a sole proprietorship. To verify eligibility, bidders must submit documentary proof along with their technical bid, including a Certificate of Incorporation with the Memorandum and Articles of Association for companies, a registered Partnership Deed or LLP Incorporation Certificate for partnerships, or for sole proprietors, a combination of a GST Registration Certificate, Udyam (MSME) Registration, or a license under the relevant state's Shops and Establishment Act that confirms a minimum of three years in operation.	
2	The Bidder has registered a turnover of at least Rs.2 Crores (Rupees Two Crores) in any last 3 financial years, (not inclusive of the turnover of associate companies) as per the audited accounts. Annual reports of 2022-23, 2023-24 and 2024-25 should be attached. Turnover Certificate duly certified by CA having valid Registration number is also acceptable provided that the same CA has audited the firm.	
3	The bidder should have made net profit in all of the three financial years i.e. 2022-23, 2023-24 and 2024-25 or calendar years 2022, 2023, 2024 or the Bidder's financial years. Bidder should submit Copy of the audited Balance Sheets for the preceding three years (i.e. 2022-23, 2023-24 and 2024-25).	
4	Valid ISO Certificate of the Bidder or OEM should be submitted. (Documentary proof should be attached).	
5	The Bidder should be premium partner / authorized reseller of the UPS, Batteries, E-Surveillance and all the Hardware required for the ATM/CRM site (except ATM/CRM) in India. The Bidder must be in position to provide support / maintenance / up gradation during the period of contract with the Bank. Bidder, be it OEM or premium partner / authorized reseller, to submit a letter of authorization / Manufacturer Authorization Form (MAF)/ channel partner Authorization Form as per format provided in Annexure K of this RFP. Either OEM of ATM/CRM site or only one of its premium partners / authorized resellers/ channel partners in India shall participate in this RFP.	
6	The bidder should have implemented and maintained at least 50 Nos. of ATM/CRM sites each in at least one Public/Private sector Banks/regional rural bank in India, in the last 3 financial years including Odisha Grameen Bank. Satisfactory Certificate from the client from each bank as per format provided in Annexure L along with documentary proof should be submitted along with the technical bid. Bidder should be in the same business aera for at least 03 years. Each Purchase Order/Work orders should be produced as evidence.	

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7	The bidder must have presence with direct service centers or exclusive franchisee service centers or authorized service centers in our regional office locations. These locations should be staffed with support personnel with experience in service support of required hardware / peripherals / equipment in ATM/CRM site proposed to be procured under this bid. Bidder to provide a list of service center/franchises with full details with address and contact of service engineers as in Annexure M of the RFP along with the technical bid. (Documentary proof should be attached). Undertaking letter is to be submitted for providing the service within the Service level mentioned in the RFP. Bidders not having support infrastructure for either of the ATM/CRM Site or Peripherals like ACs, or other equipment are not eligible.	
8	The bidder should submit a certificate issued by their company secretary or equivalent authorised signatory, certifying that all the components/parts/assembly/software quoted/used in the ATM/CRM site such as ACs, and any other equipment were original/new components/parts/assembly/software, and that no refurbished/duplicate/second hand components/parts/assembly/software were being used or would be used. Bidder to submit the certificate as per format provided in Annexure - I of the RFP along with the technical bid. (Documentary proof should be attached)	
9	The bidder should submit a letter of undertaking stating to agree to abide by all the terms and conditions stipulated by the Bank in the RFP including all annexures, addendum and corrigendum for the implementation and maintenance of ATM/CRM site at its Branches and other offices located across the command area of bank based on the requirements, specifications, terms and conditions laid down in this Request for Proposal (RFP). Bidder to submit the letter as per format provided in Annexure N & Annexure P of the RFP along with the technical bid. (Documentary proof should be attached).	
10	The bidder should not have been blacklisted in any Central Government / PSU / Banking / Insurance company in India as on date of the RFP. Bidder to submit the Self Declaration certificate as per format provided in Annexure E of the RFP along with the technical bid. (Documentary proof should be attached).	

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection.

**Authorized Signatory**  
**Office Seal**

**Name and Designation**

**Place:**

**Date:**

# Odisha Grameen Bank

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### (Scheduled Bank Owned by Government)

#### ANNEXURE-G [Compliance to Technical Specifications]

#### 1. Technical Specification of AC, Fire extinguisher, Stabiliser, Battery, UPS and E-Surveillance System

	Equipment	SPECIFICATIONS / CONFIGURATION	Complied Yes/No	Approved Make and Comments
<b>A</b>		<b>Air Conditioner</b>		
1	Air Conditioner	The bidder shall provide and install two inverter-based wall split air conditioners of reputed make, each having a minimum capacity of 1.5 tons and conforming to the latest BEE 3-Star energy efficiency rating under 2025 standards. Both units shall be installed as a 100% standby arrangement, with an automatic digital timer or logic controller to ensure alternate operation of the two AC units, thereby maintaining continuous cooling and optimizing energy usage. Each AC unit shall be equipped with a 100% copper condenser coil with anti-corrosion Blue/Gold Fin coating, and the drain pipe length should have proper concealment and pest-resistant material. To safeguard against voltage fluctuations, internal or external servo voltage stabilizers of minimum 3 KVA capacity shall be provided for each AC unit. The air conditioners must support wide ambient operating ranges from 10°C to 50°C, include fast cooling modes, and provide uniform cooling through four-way swing operation. The bidder shall ensure that the units are inverter-driven for consistent cooling and reduced power consumption. <b>A comprehensive onsite warranty of three years on the product</b> and ten years on the compressor, backed by the OEM, shall be provided, along with half-yearly preventive maintenance visits during the comprehensive warranty periods. Preference will be given to models with smart features such as Wi-Fi connectivity and AI-based auto-sensor modes for optimized cooling and remote monitoring capability. Approved makes should be of LG, Samsung, Godrej, Panasonic, Voltas, Hitachi, Blue Star, Daikin, Carrier, Lloyd, Haier.		
2	Timer	Timer provided for AC and signage should be analog and it should not get reset automatically. In case timer get reset automatically, Bidder need to replace the timer free of cost. Analog timer is preferable		
3	Copper Wire	The bidder shall provide copper piping of up to five (5) meters as the standard length for each air conditioning installation. Any requirement for copper piping or cabling beyond this standard length shall be considered additional and will be		

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		chargeable to the Bank at mutually agreed rates prior to execution. The bidder must ensure that all copper piping used is of high quality, corrosion-resistant, and installed in a concealed and secure manner to maintain site aesthetics and safety. Proper insulation of the piping shall be carried out to prevent condensation and energy loss, and all joints must be leak-proof and compliant with industry best practices.		
4		Extra AC copper piping (More than 5mtr)		
5		Extra AC drain piping (More than 5mtr)		
6		Extra AC Power Cable (More than 5mtr)		
<b>B</b>		<b>Fire Extinguisher</b>		
1	Fire Extinguisher	Fire Extinguisher – Hand held 2 Kg Portable Co2 Fire Extinguisher		
2		Each ATM/CRM site shall be equipped with one portable ABC type dry chemical powder fire extinguisher of minimum 4 kg capacity, conforming to latest IS standards and bearing the ISI mark. The extinguisher shall be of stored pressure type with a pressure gauge for easy monitoring, and it must be wall-mounted in a secure and accessible location near the site entrance. The ABC type extinguisher is suitable for Class A fires involving ordinary combustibles, Class B fires involving flammable liquids, and Class C fires involving electrical equipment, thereby ensuring comprehensive protection for ATM/CRM installations. The bidder shall provide warranty and refilling support for a minimum period of five years and ensure that the extinguishers are maintained in good working condition throughout the contract period.		
<b>C</b>		<b>STABILISER (Bidder to factor the cost)</b>		
1	Stabiliser	5KVA Servo stabiliser with input Voltage of 100-270 Volt and Output voltage of 230 V AC +-2% (compulsory)		
2	Stabiliser	5KVA Servo stabiliser with input Voltage of 140-270 Volt and Output voltage of 230 V AC +-2% (optional according to sites)		
<b>D</b>		<b>E-Surveillance System (in OPEX Model on per ATM SITE/ PER MONTH BASIS)</b>		
1	E-Surveillance System	Each ATM/CRM site shall be equipped with a comprehensive E-surveillance system.  <b>e-Surveillance System (eSS) for ATM Sites:</b> The bidder shall provide, install, operate, monitor, and maintain a comprehensive, centralized e-Surveillance System (eSS) for ATM sites to detect, deter, and prevent theft, burglary, vandalism, fraud, fire, and unauthorized or suspicious activities in and around ATM premises in OPEX Model based on per month charges per ATM Site. The system shall be operational 24x7x365 and based on		

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proven, scalable, and secure technologies.

**Network and Connectivity:**

The bidder shall provide dedicated and secure network connectivity exclusively for the e-Surveillance System. ATM transaction connectivity shall not be used for surveillance purposes. Continuous and uninterrupted connectivity between ATM sites and the centralized Command Centre must be ensured, supporting high-quality live video streaming, real-time alerts, daily backup of CCTV footage, and secure data transmission in compliance with ATM network security standards.

**CCTV Surveillance and Video Analytics:**

The bidder shall deploy adequate numbers of high-resolution IP cameras (minimum 2688 × 1520 pixels or higher) to ensure full coverage of all critical areas, including the ATM lobby, external surroundings and signage, ATM back room, concealed pin-hole cameras, and cash-dispensing areas of each ATM. No camera shall be positioned to capture the ATM keypad or customer PIN entry. Cameras must perform effectively in low-light, no-light, and high-contrast conditions without degradation of live viewing quality.

The system shall incorporate advanced video analytics to enable 24×7×365 monitoring for intrusion, loitering, lingering beyond two minutes, helmet or face masking, crowding, and other suspicious activities. PIR-based motion detection shall be enabled during night hours, and the Command Centre shall actively intervene through real-time verification, audio warnings, and escalation procedures.

**Sensors, Alarms, and Deterrence:**

The bidder shall supply and integrate a comprehensive suite of sensors, including removal, vibration/seismic, contact, thermal (rate-of-rise), smoke/fire, power, tamper, PIR motion, and equipment health sensors for ATM machines, safes, chest and hood doors, back rooms, UPS, batteries, signage, cameras, speakers, and microphones.

A panic (duress) button with clear signage shall be installed in the ATM lobby; activation shall immediately trigger hooters, live monitoring, alert escalation, and recording of the incident.

The system shall include two-way audio communication and high-decibel sirens to deter intruders and respond to emergencies.

**Power Backup and Resilience:**

The e-Surveillance System shall be supported by a

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		<p>minimum of 10 hours of battery backup for all critical components, including alarm panels, routers, cameras, DVR/NVR, speakers, microphones, and sensors. Continuous monitoring of mains and UPS power shall be provided, with automatic alert generation on power failure or restoration.</p> <p><b><u>Data Storage, Retrieval, and Compliance:</u></b> The bidder shall centrally store CCTV images and video footage for a minimum of 180 days. For disputed or investigative cases, data shall be preserved beyond 180 days until formal closure. All images and videos must be date- and time-stamped. The bidder shall provide requested footage within three (3) calendar days of request by the Bank or authorized agencies and maintain proper audit trails and ticketing records.</p> <p><b><u>Monitoring, Dashboard, and Reporting:</u></b> The bidder shall provide a unified web-based dashboard or a solution or a mobile application for authorized Bank officials and vendor personnel, enabling live viewing, playback, alert management, system health monitoring, downtime tracking, GPS-based site visibility, and report generation. Standard and customized reports shall be provided as required by the Bank.</p> <p><b><u>Maintenance, Security, and Upgrades:</u></b> The bidder shall carry out quarterly preventive maintenance and ensure that faults or failures are rectified within 24 hours of detection. The system shall include cybersecurity safeguards, malware protection, and annual CERT-In empanelled security audit certification. Any required technology upgrades during the contract period shall be provided at no additional cost to the Bank.</p> <p><b><u>Responsibility and Service Levels:</u></b> The bidder shall be solely responsible for end-to-end lifecycle management of the e-Surveillance System, including installation, monitoring, maintenance, reporting, compliance, coordination with authorities, and service-level adherence. Any deficiencies observed shall attract penalties as defined in the RFP.</p>		
<b>E</b>		<b>UPS, BATTERIES</b>		
		Supply, installation, testing, and commissioning of UPS and Batteries system with suitable rating to support ATM/CRM, router, and associated equipment comprising of below:		

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1	UPS Type	Online UPS, pure sine wave output, ISI/BIS certified		
2	Capacity	Minimum 1 kVA (to support ATM/CRM, router, and peripherals)		
3	Input Voltage	230V $\pm$ 10%, single phase AC		
4	Output Voltage	230V $\pm$ 2%, single phase AC		
5	Frequency	50 Hz $\pm$ 1 Hz		
6	Backup Time	Minimum 4 hours back up		
7	Protection Features	Overload, short circuit, surge, low/high voltage, automatic bypass		
8	Display/Indicators	LED/LCD display for input/output voltage, battery status, load, and fault		
9	Battery Type	Sealed Maintenance Free (SMF) type		
10	Battery Capacity	12V, 100 Ah (3 number of batteries as per UPS rating)		
11	Battery Backup	Minimum 4 hours back up		
12	Battery Housing	Powder-coated rack/cabinet with proper ventilation		
13	Interconnections	Heavy-duty copper cabling with lugs, ferrules, and proper insulation		
14	Installation Scope	Supply, installation, testing, commissioning, and handing over in working condition		
15	Approved Makes for UPS	Microtek, Numeric, Switching AVO, RS Power, Hitachi Hirel		
16	Approved Makes for Batteries	Exide, Amaron		

#### 2. Technical Specification of Electrical Equipment:

Sl No	Description	Complied Yes/No	Comments, if any
1	Providing and fixing a modular Distribution box comprising of Enclosure of approximate dimensions 600x665x100 mm comprising of		
	Modular DB, approx. dimensions 600 $\times$ 665 $\times$ 100 mm, powder-coated steel, wall-mounted, lockable, dust & vermin proof.		
	4-pole Earth Leakage Circuit Breaker, 300 mA – 1 no.		
	8 nos. Single Pole MCBs to control		
	8 UPS power sockets		
	4 backup lights		
	UPS power to CRM		
	2 raw power points		
	analog timer		
	2 general lighting points		
	stabilizer output		
	<b>2 CCTV points</b>		

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	Double pole MCB – 2 Nos. for input to UPS DB and input for stabilizer.		
	Triple pole MCB –01 no. for input to Power DB		
	Provision to be made for 2 nos. timer switches (1 no for AC and 1 no or signage) 1. Air conditioner timer 2. timer for signage		
	Providing and installing timers as specified above.		
	Three-way connector- 5 nos. (2 no for general lighting, 1 no for emergency light 1 no for signage and 1 no for UPS power to CD)		
	Power points – 11 nos. (2nos for ATM/CRM, 2 nos. for NIU, 1 no each for monitor, CCTV camera, text interface, card access, and 2 nos. spare power points, 1 nos for Bulgar Alarm).		
	Smoke detection system with hooter		
2	Supply & fixing 2 no 25 A DP MCB in MS box & necessary interconnections		
3	Supplying & fixing sub mains using 4 nos. of 6 sq mm & 1 run of 4 sq mm copper wires in 2 mm thick PVC pipe / casing & capping		
4	Supplying & fixing UPS input circuit using 2 runs of 6 sq mm & one run of 4 sq mm copper circuit in PVC casing & capping / 2 mm thick PVC pipe		
5	Supplying & fixing AC power circuit using 2 runs of 4 sq mm & one run of 2.5 sq mm copper circuit in PVC casing & capping / 2 mm thick PVC pipe		
6	Supplying & fixing 20 A industrial plug & socket with 25 A MCB in metal box enclosures		
7	Supplying & fixing 30 A industrial plug & socket with 32 A DP MCB with necessary connections		
8	Supplying & fixing 6 A Universal socket switch modular type with back box		
9	Providing light point wiring controlled by 6 A modular switch controlled by 6A modular switch using 3 runs of 1.5 sq mm copper wires in PVC casing & capping / 2 mm thick PVC pipe		
10	Supplying & wiring 2 runs of 2.5 sq mm & one run of 1.5 sq mm copper wires in PVC casing & capping / 2 mm thick PVC pipe		
11	Based on earthing electrode with inbuilt copper strip/Gel/GAF based. Should have resistance <1 Ohm and should be <2V between neutral and earth. Suitable electrode be used as per the site requirements. Earth enhanced compound powder (Gel) with hardener to be provided minimum 20Kg per site/ Back Fill / Site Filled compound (BFC/BSC)-100 Kg. Earthing warranty for as per clause-1.6. The electrode should be minimum 60mm dia and 2 meter length. Dedicated earthing for ATM/CRM.		
12	The bidder shall ensure that the UPS, lightning arrestor and other electrical equipments are installed and located appropriately as per the site layout and safety requirements. Proper provision and wiring shall be carried out using 8 SWG copper wire enclosed in high-quality PVC conduit for the VSAT dish installation, ensuring secure connectivity and compliance with industry standards. The wiring shall be concealed, pest-resistant, and insulated to prevent damage, leakage, or interference. All terminations must be neatly		

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	executed with appropriate lugs and ferrules, and the installation shall be tested for continuity, earthing, and surge protection before commissioning. The bidder shall guarantee that the arrangement provides reliable performance, safeguards against electrical surges, and supports uninterrupted ATM/CRM operations.		
13	The bidder shall provide and fix four (4) numbers of mirror optic lighting fixtures of reputed make, each of approximate dimensions 12" x 12", complete with high-quality white diffusers to ensure uniform illumination and glare-free lighting inside the ATM/CRM site. The bidder shall ensure that the fixtures provide adequate brightness for customer convenience and CCTV visibility, while also meeting the latest energy efficiency and safety standards.		
14	Providing & fixing daylight type lights for the above fixtures (2Tube lights/Unit)		
15	Providing & fixing Philips / wipro or equivalent 2' 0" x 2' 0" mirror optic fixtures with white diffusers		
16	Philips or equivalent swivel semi-recessed ceiling mounted spotlight (white round) wipro, Philips or equivalent		
17	Providing & fixing 2" Patti tube light fitting with tube light		
18	Providing & fixing 1 x 11 w CFL mirror optic fixture		
19	Providing Telephone point / jack RJ 11 (Mk, Crabtree or equivalent) for logic type board		
19a	Providing and laying 8 pair telephone cabling in 20 mm diaPVC conduits (Delton / Johnson / Finolex or equivalent) from junction to sockets		
20	Isolation Transformer of latest advanced specification should be given.		

### 3. Technical Specification of Construction and Civil:

Sl No		Construction particulars	Compl ed Yes/No	Commen ts, if any
NOTE: All the tiles and granite to be fixed in cement mortar 1:4 and the joints to be filled with nearest matching color cement. Tiling to be finished with scraping and raking the joints and appropriate grouting / jointing material of same shade, if flooring is being done over existing tiles, then approved synthetic resin in appropriate ratio is to be used.				
<b>A.</b>		<b>TILES and FLOORING</b>		
1	Vitrified tiles Flooring 2'x2'	The bidder shall provide and fix joint-free vitrified floor tiles of minimum 9 mm thickness and size 24" x 24", complete with 4" high skirting, all laid in 1:5 cement mortar. The installation shall include proper cutting, finishing, and filling of joints with white cement to ensure a seamless and durable surface. Tiles shall be of reputed make such as Johnson, Bell, Euro, Asian, Nitco, Naveen, Somany, or equivalent approved brand. The shade shall be ivory or any other shade specified		

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		by the Bank, ensuring uniform aesthetics across all ATM/CRM sites. The bidder shall ensure that the flooring is level, anti-skid, and resistant to wear and tear, suitable for heavy footfall and ATM/CRM machine load.		
2	PCC	Provide and lay plain cement concrete (PCC) of 4" thickness in the ratio 1:3:6, comprising 1 part cement, 3 parts sand, and 6 parts graded stone aggregate of 40 mm size. Concrete shall be mixed mechanically to ensure uniformity, laid evenly, compacted properly, and finished to a smooth surface. Adequate curing shall be carried out for a minimum of seven days to achieve the required strength and durability. PCC shall serve as a stable base for flooring and other civil works, ensuring proper load distribution for ATM/CRM installations.		
3	Granite on Steps and Threshold	Providing and fixing 20 mm thick polished granite for treads, complete with bull nosing and three grooves, laid in cement mortar of 1:5 proportion. Joints shall be filled with cement of nearest matching color to ensure a seamless finish. Granite shall be used for steps, risers, external areas, and exterior wall surfaces with grooves, as per site requirements. The color shall be Lavender Blue, Black, Jet Black, or any other shade specified in the Bank's work order. All granite shall be of first quality, machine-cut, polished to a mirror finish, and installed with proper alignment and leveling to achieve durability, aesthetics, and ease of maintenance.		
<b>B</b>		<b>WALL PANNELING, BRICK WORK, LINTEL, SOFFIT AND PARTITIONS</b>		
1	WALL PANELLING FOR CUSTOMER LOBBY	Providing and fixing aluminum composite panel (ACP) in position with framing of aluminum tube sections of minimum 1.5" x 1" size and 18-gauge thickness, placed at 2'-0" center-to-center both ways. ACP shall be supplied in panels of 2' width or distributed equally, fixed to the frame using 3M mirror adhesive or equivalent along with mechanical screws. All joints shall be finished neatly with silicon-based sealant to ensure weatherproofing and durability. ACP thickness shall be minimum 3 mm, with aluminum foil thickness not less than 0.3 mm on both sides. Panels shall be of reputed ISO-certified brands such as Alubond, Eurobond, Fujibond, Alcobond, or equivalent approved make. Additional aluminum sections shall be provided to support the installation of indoor AC units, with both AC units positioned near the ATM/CRM machine area at the highest level for optimal cooling efficiency.		
2	Back	Partition to be constructed for housing UPS along		

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	Room partition for keeping all electrical work and other equipment inside.	<p>with batteries, IT equipment, servo stabilizers, V-SAT, IDU, and DB panel. Aluminum composite panel (ACP) shall be provided and fixed in position with framing of aluminum tube sections of minimum 1.5" × 1" size and 18-gauge thickness, placed at 2'-0" center-to-center both ways. ACP shall be supplied in panels of 2' width or distributed equally, fixed to the frame using 3M or equivalent adhesive along with mirror screws. All joints shall be finished neatly with silicon-based sealant. ACP thickness shall be minimum 3 mm, with aluminum foil thickness not less than 0.20 mm. ACP shall be provided only on the ATM/CRM side with minimum thickness of 3 mm. Panels shall be of reputed ISO-certified brands such as Alubond, Alex, Eurobond, Fujibond, Alcobond, or equivalent approved make, with shades finalized as per Bank's approval.</p> <p>An ACP door of size 2'-0" × 6'-6" shall be fabricated with aluminum frame, fitted with a mortise key lock of Godrej make or equivalent. The keyhole shall be finished with screw cover. The rear side of the partition shall be finished with 6 mm thick ISI-marked commercial ply, coated with primer and two coats of enamel paint. Partition shall be constructed up to false ceiling height, with main aluminum members extended up to ceiling height or back wall for proper support at 4'-0" center-to-center spacing. For the back room, an ordinary battery stand shall be provided for keeping batteries.</p>		
3	Air conlouver s for the partition/ cabinet	Providing and fixing 6" powder-coated aluminum louvers of approved color in the partition above flush door height, centrally located. Louvers shall be of minimum size 4'-0" in length and 0'-6" in height, designed to facilitate ventilation by allowing hot air from the back room to escape outside while enabling circulation of cooled AC air inside the back room. Louvers shall be fabricated from durable aluminum sections, powder-coated for corrosion resistance, and securely fixed in position with proper alignment. Installation shall ensure smooth airflow, aesthetic finish, and compliance with site requirements.		
<b>C</b>		<b>FALSE CEILING (600mm x 600 mm GI metal sheet)</b>		
1		False ceiling to be provided using GI tiles, plain metal sheet type (Armstrong, Interarch, or equivalent approved make), of size 600 mm × 600 mm, non-perforated, fabricated from 0.5 mm galvanized steel with powder-coated finish. GI sections shall be used for the grid suspension system, ensuring proper alignment and stability. Cut-outs shall be made wherever required to accommodate lighting fixtures, air-conditioning		

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		ducts, cctv, bulgar alarm and other service installations. The false ceiling shall be installed in both the customer lobby and the back room, up to the specified height, with a neat and uniform finish.		
2		Providing cut-outs in false ceiling and wall surfaces wherever required for installation of lighting fixtures. Cut-outs shall be made to precise dimensions, ensuring proper alignment, neat finish, and smooth edges. All openings shall be reinforced as necessary to maintain ceiling strength and aesthetics.		
<b>D</b>		<b>MAIN ENTRANCE</b>		
1	Entrance Door	Providing and fixing 8 mm thick glazed entrance door with powder-coated, standard medium-gauge aluminum frame (85–100 mm wide at top and bottom). Door shall be fitted with anti-shatter film, floor spring of reputed make, and lock of reputed make. Customized handles shall be provided, two in number, each of 1 inch diameter and 1 ft 6 inch length, fixed on both sides without drilling the glass. Necessary etching shall be carried out only on the middle portion of the glass, with transparent letters displaying "Odisha Grameen Bank" and "Cash Recycler Machines" as per approved drawings. No etching shall be done on the top or bottom portions of the glass. Glass shall be of Saint-Gobain, Modi Float, or equivalent approved make, ensuring durability, safety, and aesthetics.		
2	Glass Partition	Providing and fixing 8 mm thick clear glass set in powder-coated aluminum frame of approximately 85 mm width. Glass shall be laminated with clear anti-shatter film on one side to enhance safety and durability. Necessary etching shall be carried out on the glass as per Bank's approved design, ensuring a neat and uniform finish.		
<b>E</b>		<b>Display Unit and Notice Board</b>		
1	Notice Board	Providing and fixing soft board with 9 mm thick ISI-marked commercial ply backing, covered with fabric of not less than 180 GSM per meter. The board shall be finished with teak wood (TW) molding on all sides, ensuring durability, neat appearance, and proper alignment. Installation shall be carried out securely at the designated location, with smooth surface finish suitable for pinning notices and displays.		
2	Poster Frames	Providing and fixing a complete Visual Merchandising set in the ATM/CRM room of approximately 10' × 10' size. The set shall include customized branded information panels and poster frames of standard sizes, designed to		

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		display Bank-approved marketing and customer information. Panels and frames shall be fabricated from durable materials with neat finishing, securely fixed at designated positions to ensure visibility, aesthetics, and ease of replacement. Branding elements shall conform to the Bank's approved design guidelines, ensuring uniformity across all sites.		
3	Glow Sign Board	Printing, supply and installation including providing & fixing structural steel frame made of MS Square pipe of 1*1', red oxide primer with tow coat of synthetic enamel painting, providing and fixing 28 guage powder coated ms sheet top, bottom & sides, echo solvent printing signage/hoarding. Size 6X4 sqft Warranty - 3 years in LED light 5 years in flex Warranty certificates issued by the principal shall be submitted to the Bank for record and compliance.		
4	LolyPop	The exact location shall be finalized as per site construction. The sign board shall be fixed either to the wall, positioned perpendicular to the main sign board, or mounted separately on a pole, depending on the location of the ATM/CRM, to ensure better visibility. Providing and fixing 18" Dia Round shape lollop glow sign backlit light provision with customised flex printing of both side and fixing with fastner in wall and floors with necessary fixtures and fitting etc. Size – 2X2 Warranty - 3 years in LED light 5 years in flex		
<b>F</b>		<b>Shutter and Shutter Boxing</b>		
1		Providing and fixing MS rolling shutter (without box) and MS rolling grills with box or enclosures, complete with necessary locking arrangements to secure both in closed and open positions. All components shall be fabricated from standard mild steel sections, properly aligned for smooth operation. Surfaces shall be finished with one coat of primer followed by two coats of synthetic enamel paint of approved shade (Asian, Berger, or equivalent). The work shall be executed strictly as per approved drawings and instructions of the Architect/Bank, ensuring durability, security, and neat appearance. Measurement shall be taken in square feet of installed area.		
2	ACP Shutter Boxing	Providing and fixing Aluminium Composite Panel (ACP) in position with framing of aluminum tube sections of minimum size 1.5" x 1" and thickness 18/20 gauge, placed at 2'-0" c/c both ways. ACP sheets shall be of minimum 3 mm thickness with aluminum foil backing of not less than 0.20		

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		mm. Panels shall be fixed using mirror screws, and all joints shall be finished with silicon-based sealant to ensure durability and neat appearance. ACP shall be distributed uniformly and installed in approved shades as per Bank's design guidelines. Only ISO-certified brands such as Alubond, Alex, Eurobond, Fujibond, Alcobond, or equivalent shall be used. Trap door shall be fabricated from 12 mm BWP (Boiling Water Proof) ISI-marked phenol bonded 303 ply, finished with ACP. Front side cladding, including vertical trapdoor to conceal shutter guide rail and access lock pillar, shall also be finished on 12 mm 303 BWP (ISI-marked phenol bonded) ply board with ACP finish, ensuring uniformity and aesthetics.		
3		Providing and fixing MS stands for installation of A.C. exterior unit, securely anchored to walls with appropriate fasteners. Stands shall be fabricated from standard mild steel sections of adequate strength to safely bear the load of the unit. All surfaces shall be finished with one coat of primer followed by two coats of synthetic enamel paint of approved shade, ensuring durability, corrosion resistance, and neat appearance. Installation shall be carried out as per approved drawings and instructions of the Architect/Bank.		
4		Providing and fixing protective caging for external A.C. units, UPS and Batteries fabricated from standard mild steel sections of adequate strength, as applicable to site conditions. The cage shall be securely anchored to walls or floor, designed to allow proper ventilation and maintenance access while preventing unauthorized tampering or damage. Note: caging will be done for the UPS and Batteries in the backroom of the ATM/CRM site.		
5		Providing and fixing Access Lock Pillar of size 6" × 6" × 7' (approx. 14 sq. ft.), fabricated from 19 mm ISI-marked BWP (Boiling Water Proof) phenol bonded ply. The pillar shall be finished with approved blue laminate on all exposed surfaces, ensuring durability, neat appearance, and conformity with Bank's branding guidelines. Measurement shall be taken in square feet of finished surface area.		
<b>G</b>		<b>OPTIONAL ITEMS</b>		
1	Demolition of BRICK Wall	Demolition of existing floor tiles, chipping of stone flooring including disposal of rubbish. Rate includes demolition of any type of RCC item.		
2	Demolition of flooring	Demolition of existing half brick walls including disposal of rubbish. Rate includes demolition of any type of RCC item.		

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3	Floor filling	Elevating internal floor level to match exterior floor level, wherever required, by filling with sand, brick, stone, and stone ballast. The work shall include proper compaction, levelling, and finishing to achieve uniformity and durability. Measurement shall be taken per cubic foot of executed filling. All works shall be carried out as per approved drawings and instructions of the Architect/Bank.		
4	9 " brick wall Construction	Providing and constructing brick wall approximately 9" thick, set in proper plumb and line, using cement mortar in the proportion 1:4. The work shall include raking of joints and application of 12 mm thick cement plaster in 1:4 mortar on both sides, finished with a rough texture. All surfaces shall be properly cured to ensure durability. The wall shall be constructed only for partition purposes and shall not be of load-bearing type.		
5	Cement Plaster (Material & Labour)	Providing and applying 12 mm thick cement plaster in cement mortar (1:4), finished in proper line and level, including curing. Work shall be executed assuming single wall construction and shall be subject to site specifications and instructions of the Architect/Bank.		
6	POP Punning on wall in case paneling not done	Providing and applying plaster of Paris (POP) punning of average thickness 5 mm over plastered wall surfaces, finished in proper line and level. Work shall be executed only in the back room area, ensuring smooth and even surfaces suitable for subsequent finishing. All works shall be carried out as per approved drawings and instructions of the Architect/Bank.		
7	Back Room Shelf (in case back room is constructed)	Providing and fixing compact equipment shelf in back room of size approximately 3'-6" x 1'-6", fabricated with ACP sheet on aluminum tube sections (1" x 1.5"), fixed on three sides or flush into the wall as per site. The shelf shall accommodate UPS and networking equipment; batteries shall be placed on a separate floor-standing rack of approx. 2'-0" x 1'-6", 2-3 tiers, with adequate ventilation, load-bearing capacity, and safe cable routing. Installation as per approved drawings and Architect/Bank instructions.		
8	Cement Based Paint	Providing and applying cement-based external paint of approved make (Apex Ultima or equivalent) on exterior wall surfaces. The work shall include thorough surface preparation, application in proper line and level, and curing as required to ensure durability and weather resistance. Paint shall be applied strictly as per manufacturer's specifications and instructions of the Architect/Bank.		

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9	Enamel Paint on metal and wooden surface.	Providing and applying three coats of enamel paint of approved make, quality, and shade on metal or wooden surfaces (e.g., rolling shutters). Work shall include thorough scraping, cleaning, and leveling of the surface, application of one coat of approved quality primer, and finishing with three coats of enamel paint to achieve a smooth and uniform finish. All scaffolding required shall be included in the scope. The work shall be executed to the satisfaction of the Engineer-in-Charge/Architect/Bank.		
10	External paving outside of room etc.	Providing and fixing chequered paving tiles in cement mortar (1:5), laid in proper line and level. The work shall include necessary surface preparation, setting, joint finishing, and curing to ensure durability, uniformity, and neat appearance. Installation shall be carried out strictly as per approved drawings and instructions of the Architect/Bank.		
11	Mains cabling / wiring	Providing and laying 4-core, 10 sq. mm copper cable of ISI-marked make. The cable shall be laid either underground in heavy-duty PVC/HDPE conduit with proper covering and protection, or surface-mounted on wall with suitable saddling and clamping at regular intervals. Work shall include excavation (where required), backfilling, alignment, and all accessories necessary to ensure safe installation, durability, and compliance with electrical standards. Execution shall be carried out as per approved drawings and instructions of the Engineer-in-Charge/Architect/Bank.		
12	Power Wiring for UPS, Acs, CCTV, Bulgar Alarm.	Providing and installing power point wiring with earth, using 2.5 sq. mm PVC insulated copper multistrand flexible wire, drawn through concealed heavy-duty PVC conduit. The work shall include supply and fixing of 5/15 A modular switch, socket, back box, and plate, complete in all respects. Points shall be provided for AC, Bulgar Alarm, ATM/UPS input and output, telephone, and router, with one additional spare point. Installation shall be carried out in proper line and level, including testing and commissioning, as per approved drawings and instructions of the Engineer-in-Charge/Architect/Bank. Note: For nearby/onsite branches, the CCTV and monitor to be provided to the desk of Branch Manager instead of the site's backroom.		
13	Rolling shutter	P/F rolling shutter of 20 gauge MS sheet, including floor locks, guide rail, first quality enamel paint colour ( minimum 2 coats ) complete in all respects.  Providing and fixing rolling shutter fabricated from		

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		20-gauge MS sheet, complete with floor locks, guide rails, and all necessary fittings. The shutter shall be finished with one coat of approved quality primer and a minimum of two coats of first-quality enamel paint of approved shade, applied uniformly for durability and neat appearance. The work shall be executed in proper line and level, including all accessories, and completed in all respects as per approved drawings and instructions of the Engineer-in-Charge/Architect/Bank.		
14	Data Cabling	Providing and laying data cabling with CAT-5E cable of approved make, drawn through concealed heavy-duty PVC conduit. The work shall include proper routing, saddling/clamping where required, termination at both ends with RJ-45 connectors, and testing for continuity and performance. Installation shall be carried out in line and level, ensuring neatness, durability, and compliance with site specifications and instructions of the Engineer-in-Charge /Architect/Bank.		
15	Information outlet	Providing and fixing RJ-45 I/O socket, AT&T compatible, complete with modular back box and front plate. The work shall include proper termination of data cable, secure mounting, and alignment in line and level. Installation shall be carried out as per manufacturer's specifications and instructions of the Engineer-in-Charge/Architect/Bank, ensuring durability, neat finish, and reliable connectivity.		
16	Patch Cord	Providing and supplying patch cord of 5 feet length, factory-moulded on both sides with RJ-45 connectors. The patch cord shall be of approved make, CAT-5E/CAT-6 compliant, tested for continuity and performance, and suitable for use in ATM/CRM networking equipment. Delivery and installation shall be completed in all respects as per instructions of the Engineer-in-Charge/Architect/Bank.		
17	Conduiting for VS at / leased lines for off Site	Providing and fixing 25 mm dia, 2 mm thick PVC conduit of ISI-marked make, complete with saddling at regular intervals for secure connectivity. The work shall include proper alignment, fixing, and finishing to ensure durability, neatness, and compliance with electrical standards. Installation shall be carried out in line and level, as per approved drawings and instructions of the Engineer-in-Charge/Architect/Bank.		

**Note:** The bidder shall necessarily indicate the name of the brand while submitting the proposal along with detailed specifications offered. The main cabling from the meter to the



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ATM/CRM site shall consist of 4 sq. mm copper cable per meter and 10 sq. mm copper cable per meter, as required. Light fittings for poster frames shall be wall-mounted flexible gooseneck spotlights or equivalent, with built-in transformer, 12V, 35W, of approved make such as Havells, Crompton, Philips, Bajaj, or Wipro, or equivalent, with two numbers suggested for wall posters.

**We confirm compliance of all technical Specifications without any deviations**

**Signature of the Bidder**

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#### ANNEXURE- H [Price Schedule of Hardware, equipment and TIS]

Price Schedule Annexure-H [Part-1]- Table-A				
Sl No	Item Description(A)	Qty (B)	Price/Site (C)	Total cost(D)= (B*C)
1	Complete Site Preparation work which includes all the civil work including Paneling, ceiling, etc.	150		
2	Fire Extinguishers As per Annexure- G	150		
3	5 KVA servo Stabilizer with input voltage range of 90V and output of 230V.	150		
3	5 KVA Stabilizer with input voltage range of 140V and output of 230V.	150		
Total Cost				

The quantity mentioned is indicative and Bank at its discretion to may increase/decrease ( $\pm 25\%$ ) the quantity (as per requirement). Bidder has to provide the required services at the rate quoted above during the entire contract period. Payment will be released on actual service availed.

Price Schedule Annexure-H [Part-1]- Table-B				
Sl No	Item Description	Qty[A]	Unit Cost [B]	Total Cost [C=BxA]
1	Including Isolation Transformer as per Annexure-G.	150		
2	All electrical items including DB board as per Annexure-G.	150		
3	2 Air Conditioners of 1.5 Ton capacity- for each location as per Annexure- G	150*2		
4	E-Surveillance System in OPEX Model (Price to be quoted per ATM Site/month) as per Annexure-G.	150	Rs._____/ATM site /month	
5	UPS as per Annexure-G.	150		
6	Batteries as per Annexure-G.	150*3		
7	Chemical Earthing as per Annexure-G	150		
8	2 analog timers (1 set). One for AC and other should be for Signage and	150		

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	Lollypop as per RFP as per Annexure-G.			
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The quantity mentioned is indicative and Bank at its discretion to may increase/decrease ( $\pm 25\%$ ) the quantity (as per requirement). Bidder has to provide the required services at the rate quoted above during the entire contract period. Payment will be released on actual service availed.

**Notes:**

- The price schedule mentioned in the commercial bid format is structured based on the technical details and specifications outlined in Annexure G.
- If a discrepancy exists between the unit price and the total price (calculated by multiplying the unit price by the quantity), the unit price shall prevail, and the total price will be corrected. An exception is made if the resulting corrected figure is higher than the original total price submitted by the bidder, in which case the lower figure may be accepted. Bids that do not accept this correction process will be rejected.
- The Bank reserves the right to waive any minor infirmity, non-conformity, or irregularity in a bid that does not constitute a material deviation from the RFP requirements, provided that such a waiver does not prejudice or affect the relative ranking of any other bidder.
- The Bank may order the selected bidder to perform shifting or repair services for existing (old) ATM sites provided by other vendors. This includes the repair/relocation of TIS components, AC, CCTV, sign boards, and other equipment (excluding the core CRM/CD/ATM unit), using the unit price list established in this RFP.

**Place:**  
**Date:**

**AUTHORISED SIGNATORY**  
**Name:**

**Designation:**

<b>Price Schedule Annexure-H [Part-2]</b>						
<b>LIST OF ITEMS REQUIRED FOR INFRASTRUCTURE CREATION OF PROSOAED ATM SITE FOR ODISHA GRAMEEN BANK</b>						
<b>SN</b>	<b>Element</b>	<b>size or unit (a)</b>	<b>Nos or Unit</b>	<b>price as per size or unit (b)</b>	<b>ATM/CRM site Qty (c)</b>	<b>Total Amount (d = b*c)</b>
<b>A.</b>	<b>TILES and FLOORING</b>					
1	Installation and fixing of joint-free vitrified tile flooring, minimum 9 mm thick and 24"x24" in size (with 4" skirting), is required; installation must use 1:5 cement mortar with white cement finishing, utilizing approved tile makes (Johnson/Bell/Euro/Asian/Nitco/Naveen	100	Sq. ft		150	

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	/Somani or equivalent) in an Ivory shade or as specified by the Bank.					
2	Plain Cement Concrete (PCC) of 4" thickness (1 cement: 3 sand: 6 graded stone aggregate 40mm) is to be provided and laid, including the necessary curing process.	100	Sq. ft		150	
3	Installation and fixing of 20 mm thick polished granite is required for treads (with bull nosing and three grooves), steps, risers, and external/interior wall surfaces with grooves; all granite must be fixed in 1:5 cement mortar and joints filled with matching color cement, using Lavender Blue, Black, Jet Black, or another color specified in the Bank's work order.	100	Sq. ft		150	
<b>B</b>	<b>WALL PANNELING, BRICK WORK, LINTEL, SOFFIT AND PARTITIONS</b>					
1	Installation and fixing of Aluminium Composite Panel (ACP) is required using minimum 1.5"x1" 18-gauge aluminium tube framing at 2'-0" C/C both ways, with panels (minimum 2' width, minimum 3mm ACP thickness, minimum 0.20mm aluminium foil thickness on both sides) secured using 3M mirror or equivalent adhesive and screws, finished with silicon sealant joints; approved brands include Alubond, Eurobond, Fujibond, Alcobond or equivalent ISO certified/approved brands, with additional framing provided to support indoor AC units installed near the machine area at the highest possible position.	100	Sq. ft		150	
2	A secured enclosure for housing the UPS with batteries, IT equipment, servo stabilizers, V-sat IDU, and DB panel must be constructed using Aluminum Composite Panels (ACP) with minimum 1.5"x1" 18-gauge aluminum tube framing at 2'-0" c/c both ways; the ACP (minimum 3mm thickness, 0.20mm foil thickness, approved brands like Alubond/Alex/Eurobond/Fujibond/Alco bond) must cover only the ATM side in 2' width panels (secured with 3M adhesive/mirror screws/silicon sealant joints) up to the false ceiling height, incorporating a 2'-0" x 6'-6" ACP door with a Godrej mortise key lock, while the partition's backside is finished with 6mm	1	Nos		150	

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	ISI mark commercial ply with primer and two coats of enamel paint, and an ordinary battery stand is provided for the back room that should be able to fix the UPS and the 3 Batteries as per RFP specifications.					
3	Installation and fixing of 6" powder-coated aluminum louvers of an approved color is required over the flush door height in the partition, with a minimum size of 4'-0" long and 0'-6" high in the center, designed for ventilation of hot air from the back room to the outside and circulation of cooled AC air inside the back room.	1	Nos		150	
4	An ISI-marked commercial ply flush door (thickness matching the partition requirements) is to be installed for the back room (for locations where a guard partition is created), complete with hinges, an embedded lock, and a handle on the inside.	1	Nos		150	
<b>C</b>	<b>FALSE CEILING (600mm x 600 mm GI metal sheet)</b>					
1	Installation of a false ceiling using plain, non-perforated GI metal sheet tiles (Armstrong, Interarch, or equivalent) of size 600mm x 600mm and 0.5 mm galvanized steel thickness with a powder-coated finish is required in both the customer lobby and the back room, utilizing a standard GI grid suspension system and including necessary cut-outs for accommodating lighting fixtures.	70.00	Sq. ft		150	
2	Providing cut-outs in false ceiling and wall surfaces wherever required for installation of lighting fixtures. Cut-outs shall be made to precise dimensions, ensuring proper alignment, neat finish, and smooth edges. All openings shall be reinforced as necessary to maintain ceiling strength and aesthetics.	2	Nos		150	
<b>D</b>	<b>MAIN ENTRANCE</b>					

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1	Installation and fixing of an 8 mm thick glazed entrance door is required, featuring a powder-coated standard medium gauge aluminum frame (85-100 mm wide top and bottom), anti-shatter film, a reputed make floor spring and lock, and customized 1-inch diameter handles (1ft 6 inch long on two sides without drilling); the middle portion of the Saint Gobain, Modi float, or equivalent glass will have etching with the transparent letters "Odisha Grameen Bank" and "ATM/CD" as per drawings, with the top and bottom areas remaining unetched.	20	Sq. ft		150	
2	Installation and fixing of 8 mm thick clear glass is required, utilizing an approximately 85 mm wide powder-coated aluminum frame; the glass must be laminated with a clear anti-shatter film on one side and feature necessary etching.	30	Sq. ft		150	
<b>E</b>	<b>Display Unit and Notice Board</b>					
1	Fixing of a soft board with a 9 mm thick plywood backing and fabric (not less than 180 GSM), complete with Teak Wook molding, is required.	1	Nos		150	
2	Providing Visual Merchandising set with customized branded information panel, Poster frames (4 units) of standard sizes for CD/CRM room of 10'x10' approx. room size.	1 Set	Nos		150	
3	Printing, supply and installation including providing & fixing structural steel frame made of MS Square pipe of 1'*1', red oxide primer with tow coat of synthetic enamel painting, providing and fixing 28 guage powder coated ms sheet top, bottom & sides, echo solvent printing signage/hoarding. Size 6X4 sqft Warranty - 3 years in LED light 5 years in flex Warranty certificates issued by the principal shall be submitted to the Bank for record and compliance. The exact location shall be finalized as per site construction. The sign board shall be fixed either to the wall, positioned perpendicular to the main sign board, or mounted separately on a pole, depending on the location of the ATM/CRM, to ensure better visibility. Providing and fixing 18" Dia Round shape lollop glow sign backlit light	1	Nos		150	

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	provision with customised flex printing of both side and fixing with fastner in wall and floors with necessary fixtures and fitting etc. Size – 2X2 Warranty - 3 years in LED light 5 years in flex					
<b>F</b>	<b>Shutter and Shutter Boxing</b>					
1	MS rolling shutter (without box) Providing & fixing MS rolling grills with box or enclosures, with necessary locking arrangement both when closed or opened, including painting with 2 coats of synthetic enamel paint over a coat of primer etc complete all as per drawings & instructions of the Architect /Bank (Asian/ J&N / Berger or equivalent) (Sq. Ft.)	60	Sq. ft		150	
2	Installation and fixing of Aluminium Composite Panel (ACP) is required using minimum 1.5"x1" 18/20 gauge aluminum tube framing everywhere at 2'-0" c/c both ways, secured with mirror screws and finished with silicon-based sealant in joints; the ACP (minimum 3mm thickness, minimum 0.20mm aluminum foil thickness, approved brands like Alubond/Alex/Eurobond/Fujibond/Alco bond) should be distributed equally and shaded as per the bank's approval, while a trap door and front side cladding (to hide the shutter guide rail and access lock pillar) must use 12mm BWP ISI Mark phenol bonded 303 ply finished with ACP.	150		S.ft		
3	Providing & fixing MS Stands for A.C exterior unit fixed to walls, painted with enamel paint	2	Nos		150	
4	Providing and fixing caging to the external AC units as applicable	2	Nos		150	
5	Access Lock pillar – 6" x 6"x 7' box (14 sqft) to be done with 19 mm ply finished with blue laminate Sq. Ft. )	10	Sq. ft		150	
<b>G</b>	<b>OPTIONAL ITEMS</b>					
1	Demolition of existing floor tiles and chipping of stone flooring is required, including the disposal of all rubbish; the rate quoted for this work includes the demolition of any associated RCC items.	50	Sq. ft		150	
2	Demolition of existing half-brick walls is required, including the disposal of all rubbish; the rate quoted for this work includes the demolition of any	50	Sq. ft		150	

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	associated RCC items.					
3	Elevation of the internal floor level to match the exterior floor level, wherever required, is to be achieved using sand, brick, stone, and stone blast materials (priced per cubic foot).	50	Sq. ft		150	
4	Construction of an approximately 9" thick brick wall (non-load bearing, for partition purposes only) is required, built plumb and inline using 1:4 cement mortar, including racking and subsequent application of 12 mm thick rough-finished cement plaster (1:4 ratio) on both sides, complete with necessary curing.	20	Sq. ft		150	
5	A 12 mm thick cement plaster in 1:4 cement mortar is to be applied and cured in line and level, assuming only one wall construction and subject to specific site requirements.	20	Sq. ft		150	
6	Application of plaster of Paris (POP) punning with an average thickness of 5 mm on plastered wall surfaces is required, applied in line and level only within the back-room area.	20	Sq. ft		150	
7	A shelf measuring 3'-0"x1'-6" is to be installed in the back room for keeping the router and other critical equipment; it must feature an ACP sheet on a 1"x1.5" aluminum section frame on all three sides or be installed flush into the wall in the center.	1	Nos		150	
8	Application of cement-based external paint (Make: Apex Ultima) is required on exterior walls, complete with proper curing.	50	Sq. ft		150	
9	Application of three coats of approved quality and shade enamel paint is required on any metal or wooden surface (e.g., rolling shutter), following a surface preparation including scraping, leveling, and application of an approved quality best primer coat, all to the satisfaction of the engineer/incharge, and complete with any necessary scaffolding.	50	Sq. ft		150	
10	Fixing of chequered paving tiles in 1:5 cement mortar, applied in line and level, is required.	20	Sq. ft		150	
11	Laying and burying 4-core, 10 sq mm copper cable of ISI make is required, either buried under soil within conduit or laid on walls with proper saddling and	10	meter		150	

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	clamping.					
12	Power point wiring with earth is required using 2.5 sq mm PVC copper multistrand flexible wire, all pulled through concealed PVC conduit inclusive of a 5/15 A switch, socket, back box, and plate for all required connections (AC, ATM, UPS input/output, telephone, and router, plus one extra).	1	set		150	
13	Installation and fixing of a rolling shutter made of 20 gauge MS sheet is required, including floor locks, guide rails, and a complete finish with at least two coats of first-quality enamel paint.	50	Sq. ft		150	
14	Data cabling with CAT 5E cable with conduiting	5	meter		150	
15	Provision of RJ-45 I/O Socket AT & T compatible with back box and plate.	1	Unit		150	
16	Provision of 5 feet long patch cord (both side moulded RJ 45 connector.	5	meter		150	
17	Providing and fixing of 25 mm dia PVC 2mm thick conduit of ISI make with saddling complete for connectivity.	1	feet		150	

The quantity mentioned is indicative and Bank at its discretion to may increase/decrease ( $\pm 25\%$ ) the quantity (as per requirement). Bidder has to provide the required services at the rate quoted above during the entire contract period. Payment will be released on actual service availed.

Price Schedule Annexure-H [Part-3]						
SI No	Item Description(A)	size or unit (a)	Nos or Unit	price as per size or unit (b)	ATM/CRM site Qty (c)	Total Amount (d = b*c)
<b>A</b>	<b>For Air conditioning, CCTV and Batteries works</b>					
1	Fixing and installation of two reputed make, 1.5-ton split ACs (STAR-3 BEE Star Label rated) is required as a 100% standby unit system, including an analog timer unit for alternate operation, with copper/drain pipe lengths not exceeding 5 Mtr., and a 3 KVA servo voltage stabilizer provided as per requirements.	1	Set		150	
2	Timer provided for AC and signage should be analog and it should not get reset automatically. In case timer get reset automatically, Bidder need to replace the timer free of cost. Analog timer is preferable	1	Set		150	

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3	Extra AC copper piping (More than 5mtr)	1	Mtr		150	
4	Extra AC drain piping (More than 5mtr)	1	Mtr		150	
5	Extra AC Power Cable (More than 5mtr)	1	Mtr		150	
6	Fixing and installation of two CCTV at each ATM/CRM Site	1	Set		150	
7	Fixing and installation of UPS at each ATM/CRM Site	1	Qty		150	
8	Fixing and installation of Batteries at each ATM/CRM Site	3	Qty		150	
9	Fixing and installation of Bulgar Alarm at each ATM/CRM Site	1	Qty		150	
<b>B Fire Extinguisher</b>						
1	Fire Extinguisher – Hand held 2 Kg Portable Co2 Fire Extinguisher (ABC type of Fire extinguisher should be provided)	1	Qty		150	
<b>C STABILSER (Bidder to factor the cost)</b>						
1	5KVA Servo stabiliser with input Voltage of 100-270 Volt and Output voltage of 230 V AC +-2%(compulsory)	1	Qty		150	
2	5KVA Servo stabiliser with input Voltage of 140-270 Volt and Output voltage of 230 V AC +-2% (optional according to sites)	1	Qty		150	

The quantity mentioned is indicative and Bank at its discretion to may increase/decrease ( $\pm 25\%$ ) the quantity (as per requirement). Bidder has to provide the required services at the rate quoted above during the entire contract period. Payment will be released on actual service availed.

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Price Schedule Annexure-H [Part-4]						
SI No	Item Description(A)	size or unit (a)	Nos or Unit	price as per size or unit (b)	ATM/CRM site Qty (c)	Total Amount (d = b*c)
<b>A.</b>	<b>MANDATORY ITEMS - ELECTRICAL</b>					
1	1 Providing and fixing a modular Distribution box comprising of Enclosure of approximate dimensions 600x665x100 mm comprising of <ul style="list-style-type: none"> <li>* 4 pole ELCB 300 MA – 1 no</li> <li>* 7 nos. Single Pole MCBs to control</li> <li>* 8 nos. UPS power sockets</li> <li>* light through backup power (4nos)</li> <li>* UPS/Batteries power to ATM/CRM</li> <li>* 2 nos. Raw power sockets</li> <li>* Digital timer 2 nos. General Lighting and Stabilizer output, AC               <ul style="list-style-type: none"> <li>• Double pole MCB – 2 Nos. for input to UPS DB and input for stabilizer.</li> <li>• Triple pole MCB –01 no. for input to Power DB</li> <li>• Provision to be made for 2 nos. timer switches ( 1 no for AC and 1 no or signage )                   <ul style="list-style-type: none"> <li>• Air conditioner timer will be charged extra under the item as applicable</li> <li>• Providing and installing Digital timer for signage</li> <li>• Three way connector- 5 nos. ( 2 no for general lighting, 1 no for emergency light 1 no for signage and 1 no for UPS power to ATM/CRM)</li> <li>• Power points – 12 nos. (2nos for ATM/CRM, 2 nos. for NIU, 1 no each for 1 monitor, camera, text interface, card access, and 4 nos. spare power points).</li> <li>• Smoke detection system with hooter</li> </ul> </li> </ul> </li> </ul>	1	unit(Set)		150	
2	Supply & fixing 2 no 25 A DP MCB in MS box & necessary interconnections	1	unit(Set)		150	
3	Supplying & fixing sub mains using 4 nos. of 6 sq mm & 1 run of 4 sq mm copper wires in 2 mm thick PVC pipe / casing & capping	5	Mtr		150	
4	Supplying & fixing UPS input circuit using 2 runs of 6 sq mm & one run of 4 sq mm copper circuit in PVC casing & capping / 2 mm thick PVC pipe	5	Mtr		150	
5	Supplying & fixing AC power circuit using 2 runs of 4 sq mm & one run of 2.5 sq mm copper circuit in PVC casing & capping / 2 mm thick PVC pipe	8	Mtr		150	
6	Supplying & fixing 20 A industrial plug & socket with 25 A MCB in metal box enclosures	4	set		150	

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7	Supplying & fixing 30 A industrial plug & socket with 32 A DP MCB with necessary connections	1	set		150	
8	Supplying & fixing 6 A Universal socket switch modular type with back box	2	set		150	
9	Providing light point wiring controlled by 6 A modular switch controlled by 6A modular switch using 3 runs of 1.5 sq mm copper wires in PVC casing & capping / 2 mm thick PVC pipe	4	No		150	
10	Supplying & wiring 2 runs of 2.5 sq mm & one run of 1.5 sq mm copper wires in PVC casing & capping / 2 mm thick PVC pipe	8	Mtr.		150	
11	<p>Based on earthing electrode with inbuilt copper strip/Gel/GAF based. Should have resistance &lt;1 Ohm and should be &lt;2V between neutral and earth. Suitable electrode be used as per the site requirements.</p> <p>Earth enhanced compound powder (Gel) with hardener to be provided minimum 20Kg per site/ Back Fill / Site Filled compound (BFC/BSC)- 100 Kg. Earthing warranty for 3 years. The electrode should be minimum 60mm dia and 2 meter length. Dedicated earthing for ATM.</p> <ul style="list-style-type: none"> <li>For UPS, ATM/CRM and Lightening arrestor to be located as per site location Providing &amp; wiring with 8 SWG Copper wire in PVC conduit for VSAT Disc.</li> <li>Providing &amp; fixing of reputed make, 12" x 12" mirror optic fixtures with white diffusers Total:4</li> <li>Providing &amp; fixing daylight type lights for the above fixtures (2Tube lights/Unit)</li> <li>Providing &amp; fixing Philips / wipro or equivalent 2' 0" x 2' 0" mirror optic fixtures with white diffusers</li> <li>Philips or equivalent swivel semi-recessed ceiling mounted spotlight (white round) wipro, Philips or equivalent</li> <li>Providing &amp; fixing 2" Patti tube light fitting with tube light</li> <li>Providing &amp; fixing 1 x 11w CFL mirror optic fixture</li> </ul>	1	unit(Set)		150	
12	Providing Telephone point /jack RJ 11 (Mk, Crabtree or equivalent) for logic type board	1	unit(Set)		150	
13	Providing and laying 8 pair telephone cabling in 20 mm dia PVC conduits (Delton / Johnson / Finolex or equivalent) from junction to sockets	1	unit(Set)		150	
14	Isolation Transformer of latest advanced specification should be given.	1	unit(Set)		150	
15	Main cabling from Meter to ATM/CRM site 6 mm square per meter.	5.00	Feet		150	
<b>TOTAL MANDATORY ITEMS - ELECTRICAL</b>						
<b>B.</b>	<b>OPTIONAL ITEMS - ELECTRICAL</b>					

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1	Main Cabling from ATM/CRM site 10 mm square per meter Approved makes Wire – Finolex or equivalent Switches - MK, Havells, Crabtree, Anchor Roma or equivalent Distribution board - MDS, Indo Asian or equivalent Fixtures - Wipro, Philips, Crompton or equivalent	5.00	Feet	150	
2	Deinstallation and Installation of DB Box and other Electrical Fixture from exiting ATM/CRM Site to New Proposed Site	1.	Lum Sum	150	
<b>TOTAL OPTIONAL ITEMS - ELECTRICAL</b>					

The quantity mentioned is indicative and Bank at its discretion to may increase/decrease ( $\pm 25\%$ ) the quantity (as per requirement). Bidder has to provide the required services at the rate quoted above during the entire contract period. Payment will be released on actual service availed.

#### Price Schedule Annexure-H [Part-5/5]

SI No	Item Description(A)	Rate	Approved Make
<b>A</b>	<b>Spare parts of AC indoor Unit</b>		
1	Front Grille Guard		
2	Grille Guard Clip		
3	Grille Guard Face Panel		
4	Small Handle		
5	Outdoor unit Fan Blade		
6	Outdoor unit Motor		
7	Motor Support		
8	Outdoor unit Base		
9	Air conditioner Compressor		
10	Partition Board		
11	Air conditioner Condenser		
12	Outdoor unit Top Panel		
13	Outdoor unit Back Net		
14	Electric Installation Board Assembly		
15	Outdoor unit Large Handle		
16	Outdoor unit Right Panel		
17	Low-Pressure Valve		
18	High-Pressure Valve		
19	Valve Installation Panel		
<b>B</b>	<b>Spare parts of AC exterior Unit</b>		
20	Base		
21	Cross Flow Fan Axletree		
22	Cross Flow Fan		
23	Cross Flow Fan Fixed Plate		
24	Electric Heater		
25	Evaporator Assembly		
26	Room Temperature Sonde Frame		
27	Louver		
28	Outlet Part		
29	Screw Cover		
30	Middle Frame		
31	Filtering Net		
32	Face Plate		

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33	Step Motor		
34	Armor Tubing		
35	Plate		
36	Motor Cabinet		
37	Motor Platen		
38	Motor		
39	Electric Box Small Cover plate		
40	Electric Box Cover		
41	Electric Control Plate		
42	Electric Box		
43	Press Tube Plate		
44	Wall-Mounting Frame		
45	Remote Controller		
<b>C</b>	<b>Spare parts of CCTV</b>		
46	Camera Unit (Dome/Bullet/Turret)		
47	Camera Mount/Bracket		
48	Camera Shroud/Housing		
49	Infra-Red (IR) LED Module		
50	Pigtail Cable/Connectors		
51	Hard Disk Drive (HDD/SSD)		
52	Power Supply Unit (PSU)		
53	Motherboard/Main Logic Board		
54	Cooling Fan (Internal fan for heat dissipation within the NVR enclosure.)		
55	Remote Control/Mouse		
56	Coaxial Cable (RG59/RG6) / CAT6 Ethernet Cable		
57	Video Baluns/Converters		
58	Power over Ethernet (PoE) Switch		
59	Fuses/Surge Protectors		
<b>D</b>	<b>Spare parts of UPS &amp; BATTERIES</b>		
60	Sealed Lead Acid (SLA) Battery		
61	Battery Rack/Tray		
62	Power Supply Unit (PSU)		
63	Inverter Board		
64	Rectifier Board		
65	Control/Logic Board		
66	Cooling Fan		
67	LCD Display Panel		
68	Internal Wiring Harness/Cables		
69	Fuses		
70	Circuit Breakers		
71	Terminal Connectors		
<b>E</b>	<b>Repair/Replacement cost of ATM/CRM SITES</b>		
72	Flush Door (Back Room): ISI marked commercial ply, thickness matching partition, with hinges and embedded lock/handle.		
73	Rolling Shutter: 20 gauge MS sheet with floor locks, guide rails, and enamel paint finish.		
74	Aluminum Composite Panel (ACP): Min 3mm thickness (0.20mm foil), approved brands (Alubond, Eurobond, etc.), fixed with aluminum framing (min 1.5"x1", 18 gauge).		
75	Soft Board/Fabric Panel: 9 mm thick plywood backing with fabric (not less than 180 GSM), finished with TW (Teak		

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	Wood) molding (used for notices/posters).		
76	External Paint: Cement based external paint (e.g., Apex Ultima).		
77	Enamel Paint: 3 coats of approved quality paint for metal/wooden surfaces (e.g., rolling shutters).		
78	Back Room Shelf: 3'x1.5' shelf with ACP sheet on 1"x1.5" aluminum frame for IT equipment.		
79	Battery Stand: Ordinary battery stand for the back room.		
80	Glazed Entrance Door: 8mm thick clear glass with anti-shatter film, powder-coated aluminum frame (85-100mm wide top/bottom frame), floor spring, lock, customized handles.		
81	Glass Partitions 8mm thick clear glass		
82	Customized etching on the middle portion of the glass		
83	Sealants/Adhesives: Silicon-based sealant for glass/ACP joints		
84	New Bulgar Alarm for Replacement/Repair		

**NOTE:**

1. The optional rates in site civil works will be considered for evaluation but for items where rate only and "optional" are mentioned the bidder must quote realistic rates and for these items rate analysis will be required if they are to be incorporated and these rates will be further reviewed with our architect/compared with our existing rates to arrive at an acceptable rate, which is binding on the bidder.
2. For the items **in ANNEXURE- H (Part 5/ 5)** - The price of each item will be compared and the lowest price among all the bids will be chosen. The L1 bidder is required to match the lowest quote offered by any bidder line item wise.
3. The Optional items will also be a part of the TCO. The Bidder is required to fill in the total of the optional items. Annexure C purely a price schedule of each line items. The L1 selection will be purely on the basis of the commercial Bid format mentioned in Annexure –J.
4. Implementation manual, Site preparation services and sketches of ATM/CRM site for a standard size of 10 x 10 sq ft. will be supplied along with RFP copy.
5. For evaluation purpose Code no of electrical items of Wipro are given. Electrical fittings of
6. Philips Compton Greaves with equivalent code nos. can also be quoted. However final confirmation is subject to approval of Bank. Light fittings for Poster frames will also be with these equivalent code Nos. only
7. Lighting arrangement inside the ATM/CRM room should be arranged in such a way that face of the person operating the ATM/CRM should be captured clearly. Bank is agreeable for suitable design changes in the ATM/CRM room for incorporating the changes required for this purpose
8. The L1 bidder is required to match the lowest quote offered by any bidder for the Optional items mentioned in Annexure- H (part 2 to part 5) Total Cost of Site Preparation optional Line Items.
9. The bidder shall necessarily indicate the name of the brand while submitting the proposal along with detailed specifications offered.

**Place.**

**Date:**

**AUTHORISED SIGNATORY**

**Name:**

**Designation**

# Odisha Grameen Bank

## Head Office: Bhubaneswar

### (Scheduled Bank Owned by Government)

#### ANNEXURE – J [FORMAT FOR COMMERCIAL BID]

1. Name of Bidder :  
2. Address of Corporate Office :

**TABLE I - COST OF TIS work:**

Sl.	Description, Make & Model:	Unit Price[A]	Qty.[B]	Total Price[C=AxB]
1	Complete Site Preparation work which includes all the civil work including designing, paneling, ceiling etc. (excluding AC, CCTV, UPS, Batteries, Bulgar Alarm, electrical part, Isolation transformer, timer, earthing, stabiliser etc ) considering a standard ATM/CRM site of size 10 x10 sq feet. Billing will be done based on actual basis, based on the materials used in the preparation of the ATM/CRM Site.		150	
2	Fire Extinguishers As per Annexure- G		150	
3	5 KVA servo Stabilizer As per Annexure- G		150	
4	2 analog timers (1 set). One for AC and other should be for Signage and Lollypop as per RFP as per Annexure-G		150	
5	<b>Total Cost Table-I</b>			

**TABLE II - COST OF Electrical equipment, Air conditioner, UPS, Batteries, E-Surveillance and Others:**

Sl.	Item Description	Qty[ A]	Unit Cost [B]	Total Cost [C=BxA]
1	Isolation Transformer as per Annexure-G.	150		
2	All electrical items including DB board as per Annexure-G.	150		
3	2 Air Conditioners of 1.5 Tonn capacity- for each location as per Annexure- G	150 *2		
4	Chemical Earthing as per Annexure-G	150		
5	UPS and Batteries as per Annexure-G	150		
6	Batteries as per Annexure-G	150* 3		
7	<b>Total Cost Table-II</b>			

**TABLE III - COST FOR ANNUAL MAINTENANCE (After expiry of 3 Years Comprehensive warranty)**

Sl.	Description	AMC Price/ Site[A]	Qty.[B]	Total Price [C=AxB]
1	AMC Charges for 4 <sup>th</sup> year (for AC/ /UPS/Batteries)		150	

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2	AMC Charges for 5 <sup>th</sup> year (for AC/ /UPS/Batteries)		150

**TABLE IV - COST OF E-Surveillance in OPEX Model Per ATM SITE/ MONTH**

Sl.	Item Description	Qty[A]	PER ATM SITE PER MONTH [B]	For 5 Years (60 months) [C]	Total Cost [D=CXBxA]
1	E-Surveillance as per Annexure-G	150		60	

**TABLE V - TOTAL COST OF OWNERSHIP**

Sl.	TOTAL COST OF HARDWARE	Qty.	Total Cost in Rs)
1	COST OF TIS work	TABLE I	
2	COST OF Electrical equipment, Air conditioner, UPS, Batteries, E-Surveillance and Others	TABLE II	
3	COST FOR ANNUAL MAINTENANCE	TABLE III	
4	COST OF E-Surveillance in OPEX Model Per ATM Site/ Month for 5 Years (60 months)	TABLE IV	
5	<b>GRAND TOTAL</b>		

The quantity mentioned is indicative and Bank at its discretion to may increase/decrease ( $\pm 25\%$ ) the quantity (as per requirement). Bidder has to provide the required services at the rate quoted above during the entire contract period. Payment will be released on actual service availed.

**NOTE:**

- L1 will be determined based on the total price quoted by any of the technically short-listed bidder, whose commercial bid is opened, under Table IV Serial No.4 (Grand Total).
- Entering into AMC with the successful bidder shall be strictly as per terms and conditions defined in Clause 7 of this RFP.
- Bidders must submit all pricing details strictly in accordance with the format specified in the Price Schedule (Annexure-H) within the Commercial Bid.

We certify that the 'items quoted above meets the Technical Specifications as per Annexure - G of the RFP No. \_\_\_\_\_ dated \_\_\_\_\_ and prices quoted are all in compliance with the terms indicated in clause 18.1 of the RFP no RFP \_\_\_\_\_ dated \_\_\_\_\_. We also confirm that we agree to all the terms and conditions mentioned in this RFP \_\_\_\_\_ dated \_\_\_\_\_

**Authorized Signatory**  
Place:  
Date:

**Name and Designation**

**Office Seal**



# Odisha Grameen Bank Head Office: Bhubaneswar (Scheduled Bank Owned by Government)

## ANNEXURE- K [CHANNEL PARTNERS / MANUFACTURERS' AUTHORISATION FORM]

(Bidders are requested to submit this form separately for E-Surveillance, UPS and Batteries)

No. .... Dated: / /20\_\_

The General Manager  
IT Department,  
Odisha Grameen Bank, Head Office,  
Gandamunda, Bhubaneswar, 751030

Dear Sir,

Sub: RFP No:

Dated:

We ..... who are established and reputable Manufacturers of E-Surveillance/ UPS /Batteries. having manufacturing facility at ..... and ..... do hereby authorize M/s. .... (Name and Address of Agent) to submit a bid, and sign the contract with you for the goods manufactured by us against the above RFP.

We hereby extend our full onsite guarantee, onsite warranty and onsite support as per Clauses of Contract for the goods and services offered for supply by the above firm against this RFP and we will provide service support for 3 years for comprehensive onsite warranty and post those 2 years of AMC [UPS and Batteries].

**Authorized Signatory**

**Name and Designation**

**Office Seal**

**Place:**

**Date:**

**Note:** This letter of authority should be on the letterhead of the manufacturer and should be signed by a person competent and having the power of attorney to bind the manufacturer. It should be included by the Bidder in its bid.

# Odisha Grameen Bank

## Head Office: Bhubaneswar

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#### ANNEXURE -L [CERTIFICATE FROM CLIENT]

We hereby certify that M/s. \_\_\_\_\_ was awarded contract for the supply of ATM/CRM Sites vide our Purchase Order Reference No. \_\_\_\_\_ dated \_\_\_\_\_ (copy of PO enclosed) with reference to our RFP Reference No. \_\_\_\_\_ dated \_\_\_\_\_.

We also certify that M/s. \_\_\_\_\_ has executed the contract so awarded to them complete in all respects as per terms and conditions of the above referred Purchase Order / RFP. The details of project execution under the above purchase order / RFP is as under

Year in which The ATM/CRMs/CDs Site and equipments/ accessories supplied in capex/opex model.	Total Order Value.	Details of ATM site implemented and Maintained. (List out of the make and model of ATM/CRMs /CDs supplied)	Name and details of Contact person of the organisation for reference.

**Authorized Signatory**

**Name and Designation**

**Office Seal**

**Place:**

**Date:**



# Odisha Grameen Bank Head Office: Bhubaneswar (Scheduled Bank Owned by Government)

## Annexure – P [LETTER OF UNDERTAKING]

The General Manager,  
Information Technology Department,  
Odisha Grameen Bank, Head Office,  
Gandamunda, Khandagiri  
Bhubaneswar – 751030

Dear Sir,

- 1 We hereby confirm that we agree to all the RFP terms and conditions of the RFP No. \_\_\_\_\_ dated \_\_\_\_\_, its Annexure's, amendments made to the RFP without any pre-conditions. Any presumptions, assumptions, deviations given or attached as part of technical document (technical bid) be treated as null and void.
- 2 We confirm that the undersigned is authorized to sign on behalf of the company and the necessary support document delegating this authority is enclosed to this letter.
- 3 I declare that all the provisions of this RFP / Tender Document are acceptable to my company. I declare that my company will be doing back-to-back agreement with all the sub-contractors or sub vendors for the support and services for the contract period. My company will be producing attested copy of the agreement with all the suppliers for the service and support in AMC and warranty period within 15 days of acceptance of Purchase Order.
- 4 We also agree that you are not bound to accept the lowest or any bid received and you may reject all or any bid without assigning any reason or giving any explanation whatsoever.

Dated at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_  
Yours faithfully,

For \_\_\_\_\_

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

**Authorized Signatory**

**Place:**

**Date:**

**Name and Designation**

**Office Seal**



# Odisha Grameen Bank Head Office: Bhubaneswar (Scheduled Bank Owned by Government)

## Annexure T - Format Power of Attorney

(On Stamp paper of ₹ 100/-)

Know all men by the present, we \_\_\_\_\_ (name of the company and address of the registered office) do hereby appoint and authorize \_\_\_\_\_ (full name and residential address) who is presently employed with us holding the position of \_\_\_\_\_ as our attorney, to do in our name and on our behalf, deed and things necessary in connection with or incidental to our proposal for **RFP # OGB/RFP/ITD/ATM/004/2025-26 dated 19-01-2026 REQUEST FOR PROPOSAL (RFP) FOR RATE CONTRACT FOR SUPPLY, INSTALLATION AND COMMISSIONING OF ATM/CRM SITES (EXCLUDING THE ATM/CRM MACHINES) UNDER CAPEX MODEL** in response to the RFP by OGB, including signing and submission of all the documents and providing information/responses to OGB in all the matter in connection with our bid. We hereby agree to ratify all deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all deeds and things done by our aforesaid attorney shall always be deemed to have been done by us.

Signature of Attorney

Dated this \_\_\_\_\_ day of \_\_\_\_\_ .  
For \_\_\_\_\_.

**Accepted**

**(Signature)**

(Name Designation)

Date:

Business Address:

Attached: Valid Company ID Self Attested Photocopy.